# EXHIBIT Y TO THE DECLARATION OF JOHN W. SMITH T

IN THE CIRCUIT COURT OF THE TWENTIETH JUDICIAL CIRCUIT IN AND FOR COLLIER COUNTY, FLORIDA GENERAL JURISDICTION DIVISION

DEUTSCHE BANK TRUST COMPANY AMERICAS AS TRUSTEE FOR RALI 20070S3,

Plaintiff,

v.

BARRY F. MACK a/k/a BARRY FRITZ MACK a/k/a BERRY FRITZ MACK, et al.,

Defendant.



CASE: 09-7336-CA

#### EXCERPT OF TRANSCRIPT OF HEARING PROCEEDINGS TESTIMONY OF FORREST McSURDY

DATE TAKEN:

Wednesday, May 16, 2012

TIME TAKEN:

4:06 p.m. to 5:41 p.m.

PLACE TAKEN:

Collier County Courthouse 3301 East Tamiami Trail Naples, Florida 34112

BEFORE:

The Honorable Ramiro Manalich

Circuit Court Judge

REPORTED BY:

Sabrina C. Beauvais, CCR, FPR, CLR

Certified Court Reporter



# Southwest Florida Reporting Services, Inc.

Deposition Suites in Naples, Fort Myers, Punta Gorda, Port Charlotte, Sarasota and Tampa Post Office Box 9161, Naples, Florida 34101 www.SouthwestFloridaReporting.com "Every word. Every time."

(239) 774-2224

IN THE CIRCUIT COURT OF THE TWENTIETH JUDICIAL CIRCUIT IN AND FOR COLLIER COUNTY, FLORIDA GENERAL JURISDICTION DIVISION

DEUTSCHE BANK TRUST COMPANY AMERICAS AS TRUSTEE FOR RALI 2007QS3,

Plaintiff,

CASE: 09-7336-CA

BARRY F. MACK a/k/a BARRY FRITZ MACK a/k/a BERRY FRITZ MACK, et al.,

Defendant.

## EXCERPT OF TRANSCRIPT OF HEARING PROCEEDINGS TESTIMONY OF FORREST McSURDY

DATE TAKEN:

Wednesday, May 16, 2012

TIME TAKEN:

4:06 p.m. to 5:41 p.m.

PLACE TAKEN:

BEFORE:

Collier County Courthouse 3301 East Tamiami Trail Naples, Florida 34112

The Honorable Ramiro Manalich Circuit Court Judge

REPORTED BY:

Sabrina C. Beauvais, CCR, FPR, CLR Certified Court Reporter

		Page 3	•
1			
2	INDEX		
3		PAGE	
4	FORREST McSURDY		
5	Direct Examination by Mr. Bunner:	4	
6	Cross-Examination by Mr. Garber:	28	
7	Redirect Examination by Mr. Bunner:	90	
8	Recross-Examination by Mr. Garber:	93	
9	Court Reporter's Certification:	95	
10			
11			
12	* * * *		
13			
14	•		
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			

			Page	2
1				
2	API	PEARANCES		
3				
4 For GMAC:		JOHN W. SMITH T, ESQUIRE Bradley, Arant, Boult and	i	
5		Cummings, L.L.P. One Federal Place		
7		1819 Fifth Avenue North Birmingham, Alabama 3520 (205) 521-8000	)3	
8 For Deutse	che Bank:	STANLEY A. BUNNER, JR., F Salvatori, Wood & Buckel,	ESQUIRE P T.	
9		9132 Strada Place Fourth Floor	1.2.	
10		Naples, Florida 34108 (239) 552-4100		
11		(20), 111		
12 For Mr. a	nd Mrs. Mack:	DAVID F. GARBER, ESQUIRE Garber, Hooley & Holloway	, L.L.	P.
13		700 Eleventh Street South Suite 202	1	
14		Naples, Florida 34102 (239) 774-1400		
15		and the second second	EDD	ar n
16 Reported b	by:	SABRINA C. BEAUVAIS, CCR, Southwest Florida Reporti Services, Inc.	.ng	CLK
17		Post Office Box 9161 Naples, Florida 34101		
19		(239) 774-2224		
20 Also prese	ent:	COLETTE J. KELLERHOUSE		
21		Paralegal for David F. Ga	rber	
22		MARY MURPHY	Dunne	
23		Paralegal for Stanley A.	Bunner	
24		* * * * *		
25				

		Page 4
1		* * * *
2	EXC	CERPT OF PROCEEDINGS
3		* * * *
4		(4:06 p.m.)
5		THE CLERK: Do you solemnly swear or affirm
6	that	the testimony you are about to give shall be
7	the t	ruth, the whole truth and nothing but the
8	truth	?
9		MR. McSURDY: Yes, I do.
10		THE CLERK: Thank you.
11	THEREUPON,	
12		FORREST McSURDY,
13	called as a	Witness, after having been first duly sworn,
14	was examine	d and testified upon his oath as follows:
15		DIRECT EXAMINATION
16	BY MR. BUNN	ER:
17	Q.	Good afternoon, sir.
18	A.	Hi.
19	Q.	Would you please state your full name for the
20	record?	
21	Α.	Forrest McSurdy.
22	Q.	And what, sir, is your occupation?
23	A.	I am an attorney.
24	Q.	And who is your employer?
25	A.	Law offices of David J. Stern, P.A.

And how long have you worked at the Law 2 Offices of David J. Stern, P.A.? Since December of 1995. Okay. And just for speed's sake, if I refer 5 to the law offices of David J. Stern in the future simply 6 as "the firm," will we understand one another that I am 7 always referring to that firm? A. Yes. All right. And as an attorney at the firm, 9 ο. 10 what is your particular role? I am the general counsel and managing 12 attorney for the firm. All right. Have you ever had any other duty 13 14 positions with the firm while you have worked there? Yes. Α. And what were they? ο.

15 16

I was the head of the litigation department Α. 17 18 from about 1996 until November of 2010.

Okay. Who at the moment, if anyone, is the

20 records custodian for the firm?

21 Α. I am.

All right. To your knowledge, was the firm 22 ο.

23 -- did the firm represent the Plaintiffs in the instant

24 action?

Yes. Did it represent the Plaintiffs? 25 Α.

Page 7 1 especially the years after 2008. All right. Can you quantify that? Back in 3 1995, approximately how many new cases might be opened in 4 any given month? Generally, we were referred anywhere -- per A. 6 month, anywhere between 500 and 1,000 foreclosures per 7 month in 1995 and 1996. All right. ο. And in 2009 and 2010, we were getting upwards A. 10 of sometimes 10,000 a month. 11 So 10,000 referrals a month --Referrals, yes, to initiate foreclosures. 12 THE COURT: And in what time frame was that 13 latter one, sir? 14 THE WITNESS: In 2010. 15 16 CONTINUED DIRECT EXAMINATION 17 BY MR. BUNNER: Was there any increase or decrease in the 19 client base at the firm while you worked there? 20 Could you describe that, please? 21 ο. There was a significant increase from 1995 to 22 Д 23 2010. We went from representing initially just

Page

The Plaintiff. I'm sorry. 1

The Plaintiff, yes. 2 Α.

The Plaintiff. 3 0.

The lender bank, yes. A.

All right. Thank you. Sir, have you

6 reviewed the records of the firm as it pertains to the

7 firm's representation of the Plaintiff in the instant

8 action?

A.

All right. From the time you began working 10

11 there in 1995, did you notice any relative growth at the

12 firm?

Yes. 13 A.

All right. And can you describe the growth 14 Q.

15 at the firm while you were working there?

When I joined, I was about the third attorney

17 there, and we had about five or six paralegals in 1995.

18 Through the years, we grew to become a firm of about 150

19 to 160 attorneys in 2010, with a staff of 100 -- I'm

20 sorry -- with a staff of 1,400 people.

Okay. And during that time frame, did you 21

22 notice any increase or decrease in the case load?

23 Ά.

All right. And what did you notice? 24 Q.

The case load increased dramatically, 25 Α.

1 90 out of the top 100 lenders in the country by 2010.

24 Citibank®, who sent the first 100 files, to representing

25 every major lender -- or the top 20 lenders and probably

By, say, 2010, do you have any idea of how

3 many open cases the firm might have handled for any

4 individual clients?

A. Yes, I do.

Okay. What would be an example? ο.

The one in particular that I have knowledge

8 of is I was required to do an audit for Citibank®. And

9 at the time I did the audit in 2010, the summer of 2010,

10 we were handling just over 11,000 files for Citibank®.

So 11,000 active files? 11 ο.

Eleven thousand active files. 12 A.

All right. Did the firm have any process for

14 handling papers when it represented plaintiffs in

15 foreclosure actions?

16

Please describe that process. 17 ο.

When mail or pleadings came in to the mail 18

19 room -- and, again, we are talking about the period of

20 2009 and 2010, we had set up a staff of mail personnel to

21 handle approximately 10,000 pieces of mail a day.

When that mail came in, one of a dozen people

23 would initially scan the letter on to our electronic case

24 management system under the file, where they determined

25 which file it should go into, and then they would

		Page 9
1	physically	give the piece of mail or pleading to the
2	paralegal w	ho was designated to handle that particular
3	file.	
4	Q.	All right. And how would the mail employees
5	know who wa	s designated to handle a particular file?
6	A.	Our case management system computer was set
7	up so that	they could once they determined what the
8	case was, t	hey could see who was handling it based on who
9	had last to	uched the file. We were required to keep a
10	running his	tory of tracking the file, who had it.
11	Q.	Okay. And what was the name of that system?
12	A.	We called it the tracker system, but it's
13	CMS, and th	at abbreviation was for Case Management
14	System.	
15	Q.	Okay. Sir, could you please turn to you
16	should have	a big binder there in front of you.
17	Α.	Here?
18	Q.	It's right there. (Indicating.)
19	A.	Okay.
20	Q.	Could you please turn to Tab 22 in that large
21	binder?	
22	A.	(Complies.) Okay.
23	Q.	And I would ask you to review those documents
24	that are in	Tab 22.
25	A.	Uh-huh.

		·	E	Page 11	
	1	anything being on Page 3, at the b	ottom, a	and then	
	2	going backwards?			
	3	THE WITNESS: Going up. Rig	ht.		
	4	THE COURT: Okay. Thank you			
	5	CONTINUED DIRECT EXAMINATION	ON		
	6	BY MR. BUNNER:			
	7	Q. So this appears to be in rev	erse		
	8	chronological order?			
	9	A. Yes. Because when you open	the syst	em, it	
	10	would show you where you presently were.			
	11	Q. Okay.			
	12	A. And then you would have to go	to the	back of	
	13	the system to see where everything was.			
	14	Q. I understand. And beginning	with th	e last	
	15	page, do you recognize the name Glen Luer	n (phone	tic	
	16	spelling)?			
-	17	A. I do recognize Glen Luen.			
-	18	Q. Who is Glen Luen?			
	19	A. He was in the department that	opened	files.	
-	20	Q. Okay. And that was a departm	ment at	the firm	?
	21	A. Yes.			
l	22	Q. All right. And well, I wi	.ll ask	you,	
	23	could you look at the three pages of docu	ments an	nd tell	
	Ż4 :	me do you recognize any names there wh	o are no	ot	
	25	employees of the firm?			

Page 10
1 Q. There appears to be three pages.
2 A. Uh-huh.
3 Q. And let me know when you've done that.
4 A. Uh-huh. (Reviewing documents.) Okay.
5 Q. All right, sir. Do you recognize what you
6 have before you, what has been marked as Tab 22 in your
7 binder?
8 A. I do recognize it. It is not set up the way
9 our system prints it, but I do recognize it.
10 Q. Okay. And what do you recognize that to be?
11 A. It is the case management history for a
12 particular file, 09-75969, which I have come to know to
13 be the Mack file.
14 Q. Okay. And what is reflected on these three
15 pages?
16 A. Starting from the third page and going
17 forward, it starts with the referral being brought
18 being received by the firm on July 24th, 2009. And then,
19 through Page 3, it then goes through the history of how
20 our firm handled the file.
21 THE COURT: For clarification now, sir, this
22 is then running backwards in terms of order. Is
23 that correct?
24 THE WITNESS: Yes, sir.
25 THE COURT: So this is the first receipt of

1	A. I don't know all of the names, but I do
2	the ones that I do know, they were members of the firm.
3	Q. Okay. And each of these individual entries,
4	what do they represent?
5	A. When the person who was doing something on
6	the file made an entry with respect to the file.
7	Q. Okay. And these entries that are made, are
8	they made at or near the time of the occurrence by a
9	person with personal knowledge or with information
10	transmitted via a person with personal knowledge?
11	A. They are supposed to be, yeah. Occasionally,
12	there will be a sometimes there may be a few months'
13	delay, but ultimately the person will say when it was
14	that their action is referring to. For example, there
15	may be an entry on January 1st referring back to October
16	31st.
17	Q. Okay. And are these entries kept in the
18	regular course of the regularly conducted business
19	activity of the firm?
20	A. Yes.
21	Q. And is it the regular practice of the firm to
22	make these entries?
23	A. Well, was it? Our firm no longer is in
24	business. Yes, it was.
25	Q. Okay. But you still work there now. Right?

	Page 13
1	You still
2	A. I still I am the only one left, yes.
3	Q. Correct. So the firm is technically still in
4	business, is it not?
5	A. It's winding down, yes.
6	Q. Yes.
7	A. But we don't do this anymore.
8	Q. All right. Well, let's say from the period
9	of July 29th, 2009, to the period of 9/22/2010, was it
10	the regular practice of the firm to make these records?
11	A. Absolutely.
12	Q. Okay.
13	MR. BUNNER: Your Honor, at this time, we
14	would proffer the item marked as Tab 22, which is
15	Exhibit 22, into evidence.
16	THE COURT: Any defense comment?
17	MR. GARBER: Your Honor, I have no objection.
18	THE COURT: All right. Counsel, the only
19	question I have on this is, I am assuming you are
20	asking this be admitted as a business record. Is
21	that correct?
22	MR. BUNNER: Yes.
23	THE COURT: And there was testimony about it,
24	that in some events there were several months'
25	delay. Do you have any comment as to how that

```
Page
                                                          15
 1 with GMAC regarding the handing of this foreclosure?
        A.
        ο.
               In what ways did the firm communicate with
 4 GMAC?
               There were several ways. There were e-mails.
 6 There were telephone conversations. And there were --
 7 there was an electronic communication system called New
 8 Track.
 G,
               Okay.
               THE COURT: So -- I'm sorry -- you said New
10
11
         Track, e-mails, and what other method of
12
         communication?
               THE WITNESS: Telephone.
13
               THE COURT: Oh.
14
15
               THE WITNESS: The usual method.
                 CONTINUED DIRECT EXAMINATION
16
17 BY MR. BUNNER:
18
               And I believe, Mr. McSurdy, you stated that
        ο.
19 you reviewed the records of the firm in this matter, did
21
               Extensively, yes.
               Okay. Could you please turn to Tab 25 of
23 your binder?
24
        A.
               (Complies.)
25
        0.
              It is a rather lengthy document. I would ask
```

		Page 14
1	would	still be appropriate to be admitted as a
2	busin	ness record?
3		MR. BUNNER: Only that there has been no
4	objec	ction to its admission, sir.
5		THE COURT: Uh-huh. Admitted as what
6	numbe	r is it? Number 22?
7		MR. BUNNER: Yes, sir.
8		THE COURT: All right.
9		(Whereupon, GMAC Exhibit Number 22 was
10	admit	ted into evidence as of this date.)
11		CONTINUED DIRECT EXAMINATION
12	BY MR. BUNN	ER:
13	Q.	Mr. McSurdy, are you familiar with an entity
14	commonly re	ferred to as GMAC?
15	A.	Yes.
16	Q.	What do you know GMAC to be?
17	A.	GMAC, from my perspective, was a mortgage
18	servicing c	ompany.
19	Q.	All right. Do you know whether or not GMAC
20	was involved	d with this loan, the Mack loan?
21	A.	Yes.
22	Q.	All right. And what was GMAC's involvement?
23	A.	It was the company that referred the
24	foreclosure	to our office.
25	Q.	To your knowledge, did the firm communicate

```
Page
                                                         16
 1 you to just look through it.
               (Complies.) Uh-huh. Okay.
               Do you recognize the documents that are in
 4 Tab 25?
        Α.
               Yes.
        ο.
               What do you recognize those to be?
               These are documents that would have been in
 8 the file, the foreclosure file, the main file.
               And do you recognize these as documents you
10 reviewed as part of your preparation for testimony?
12
               And Exhibit 26, I would ask you to look at
13 that.
               (Complies.) These appear to be the documents
15 that I personally downloaded from the electronic system,
16 the case management system.
17
              All right. And --
18
               Related to this file.
               -- is it accurate to say that you reviewed
20 those documents in preparation for your testimony?
21
              All right. Mr. McSurdy, in the review of the
23 records that you have looked through here, as well as
24 Exhibit 22, did you find any indication whatsoever that
```

25 the firm ever notified GMAC that there was a counterclaim

Page 17 1 filed in the Mack case? Α. All right. Other than your review of 4 documents, did you conduct any other investigation with 5 regard to the Mack case? 6 A. No. 7 0. Okay. Foreclosures at the firm were handled 8 by what particular department? 9 A. The foreclosure department. 10 Q. All right. Was it a policy of the 11 foreclosure department to make any written record when 12 there was a counterclaim pending in a case? 13 Not a specific written record. What the --14 the procedure that was set up was the following: If a --15 again, just to reiterate what I said before, any pleading 16 that came in would be received by the mail room. It 17 would be stamped, date stamped. 18 You can see several of the date stamps there 19 on the documents. For example, the first document in Tab 20 Number 26 has a date stamp there as to -- showing that 21 our mail room received it. And that also means that they 22 then scanned it into our electronic computer system from 23 each -- for the particular file. Then the piece of mail or the pleading, 25 whichever it is, is supposed to have been given to the

Page 19 1 been determined as to what would have been required to 2 defend the particular counterclaim. The counterclaim then would have been 4 e-mailed or sent via this New Track system, and I'm not 5 completely sure how that occurs, but they would attach it 6 to a communication in the New Track system. And then the client would be advised that 8 there was a counterclaim filed, and this would be the 9 amount of hours that it would take for us to -- were 10 anticipated to be necessary to be handling the defense of 11 the counterclaim. The client would then advise us 12 whether we were to proceed or if they were would bring in 13 other counsel. 14 And that ---15 THE COURT: Can you clarify, sir, then, on 16 your testimony what you answered is, does your view 17 indicate that the counterclaim reached one of your 18 attorneys or did not? I wasn't clear --19 THE WITNESS: It --20 THE COURT: -- on that. THE WITNESS: It did not, Judge. It -- from 21 22 what I could tell, it -- it stopped after being 23 scanned into the system and, from what I can 24 surmise, is the reason it wasn't given to a 25 paralegal or an attorney is because at that point

Page 1 paralegal working on the file. The paralegal would then, 2 in turn, make sure that the attorney saw what needed to 3 be seen in terms of pleadings or letters. The attorney, 4 after they reviewed things, they were supposed to initial 5 the pleading and put it in the file, if no further action 6 was required. ο. With regard to the communications that you 8 described in that answer, in your review of the files did 9 you see any indication that there were any communications 10 pertaining to the counterclaim that was filed in the Mack 11 action? 12 The counterclaim itself came in and it was 13 scanned. I did see that it was scanned and it was saved 14 to the system in October of 2009, a few days after our 15 file was administratively closed due to the loan being 16 reinstated of record by GMAC telling us it was current. At that point, nothing was done with the 18 counterclaim. It was not -- as far as I can tell, it was 19 not delivered to the paralegal, it was not given to an 20 attorney to review. Had it been given to the paralegal or to the 22 attorney, the attorney would have reviewed it and would 23 have turned the file over to the managing foreclosure 24 attorney to have a litigator assigned to it. And the 25 litigator would have reviewed it and a budget would have

```
1
          the loan had been -- we were --
 2
               MR. GARBER: Your Honor, I'm going to object.
 3
          It's speculation. If he knows, but not if it's
          speculation.
 4
 5
               THE COURT: Is this based on your review or
 6
          are you assuming these things happened?
               THE WITNESS: It's based on my review of --
 7
         of the chronology of the -- of the filing and past
         history of similar circumstances, which we tried to
 9
10
         avoid happening.
11
               THE COURT: Okay. So to clarify your answer
12
         is that, based on your review, you -- you do not .
         believe that the -- there's any indication that the
13
14
         counterclaim reached the attorney or the paralegal?
15
               THE WITNESS: Correct.
               THE COURT: Thank you. Please, continue.
               MR. BUNNER: Thank you, Your Honor.
17
18
                 CONTINUED DIRECT EXAMINATION
19 BY MR. BUNNER:
               I believe you answered this as part of your
21 answer, but the -- did the litigation department have a
22 policy as to whether or not it would notify the client in
23 the event that a counterclaim was filed in a foreclosure
24 action?
25
               Yes, absolutely. It was -- it was required.
```

	· · · · · · · · · · · · · · · · · · ·
	Page 21
1	Q. All right. And did you review the files to
2	see if they had provided any indication that the firm
3	provided any indication to GMAC that a counterclaim was
4	filed?
5	A. Not in this case.
6	Q. Okay. Is there any indication in the records
7	that the firm provided any indication to Deutsche Bank,
8	the Plaintiff itself? And we use Deutsche Bank as a
9	shorthand. I know it's a RALI Trust, but we'll call it
10	Deutsche Bank.
11	A. No. There was no communication at all
12	regarding the counterclaim to the to either Deutsche
13	Bank or GMAC.
14	Q. Okay. Another thing I believe you touched on
15	in your answer was that well, did the firm have a
16	policy with regard to whether or not it charged clients
17	extra money to defend counterclaims in a foreclosure
18	action?
19	A. Yes. That was with respect to the estimated
20	budget that would be transmitted with a copy of the
21	counterclaim.
22	Q. And does your review of the records indicate
23	that there is any there was any budget prepared to

No. There was no budget prepared.

24 defend any counterclaim in this action?

25

```
recognize?
 2
                MR. BUNNER: Well, the absence of a record
 3
          technically could be arguably hearsay, but there is
          an exception under our evidence code in the event
          that -- that the testimony is there would be such a
 6
          record, that it would be regularly made and
         preserved in the regular course of business and
 8
          that is admissible. And so we're proffering the
         absence of the indication that there was a
10
         counterclaim as substantive evidence.
               THE COURT: Okay. That's Sub 7 --
11
               MR. BUNNER: That's Sub 7, yes.
12
13
               THE COURT: All right. Any objection?
14
               MR. GARBER: Your Honor, I would. I'd wait
15
         until I've had a chance to cross-examine this
16
         person, that exception to the hearsay rule is 803,
         Subsection 7, as the Court pointed out.
17
18
               And I saw that Mr. Bunner brought his copy
19
         of Ehrhardt, who is recognized by me and I think
         most people, as a leading authority on it, and he
20
21
         discusses this point exactly, and he said, as
22
         Mr. Bunner did, that this is an exception to the
23
         hearsay rule, but it should be construed much more
24
         narrowly and much more vigilantly by a Court
25
         because there's really no record.
```

23

Page

Page 22 Was there any communications with GMAC, or 2 any other outside party outside the firm, regarding 3 payment to defend the counterclaim? Okay. And, again, both the -- both the 6 notification of the pending counterclaim, is that the 7 kind of -- of matter that would result in a record being 8 produced in the Stern file? Yes. There would be some sort of record as 10 to the transmission to the client, either a -- an e-mail 11 saved to the system or a copy of a letter sent to the 12 client. All right. And -- and would that record be 14 regularly made and preserved in the regular course of 15 business at the firm? 16 MR. BUNNER: All right. And I guess I've 17 never done this, Your Honor, but that -- I would 18 19 proffer the absence of that entry of the record 20 under 806, Subsection 3, the absence of a record as 21 an exception to the hearsay rule. 22 THE COURT: As to? 23 MR. BUNNER: The absence --24 THE COURT: What's -- what's the request? 25 What are you asking the Court to admit or

```
Page
                It's an absence of a record. And so I'll
          make that argument more when I've had a chance to
 3
          cross-examine him:
                THE COURT: All right. I'll reserve.
                 CONTINUED DIRECT EXAMINATION
 6 BY MR. BUNNER:
               All right. And I'd ask the same question
 8 with regard to the absence of any paperwork pertaining to
 9 a budget on the counterclaim. Would that be something
10 that was regularly prepared?
12
               Would it be regularly preserved in the
13 ordinary course of business?
               Yes, it would have been saved --
15
               MR. BUNNER: I would make the same proffer,
16
         Your Honor, substantively.
17
               THE COURT: Okay.
                 CONTINUED DIRECT EXAMINATION
18
19 BY MR. BUNNER:
               Mr. McSurdy, based on your review of the
21 documents in this case and as head of litigation and the
22 records custodian of this -- of the firm, have you been
23 able to determine why you believe the firm failed to
24 reply to any paper filed in this case after the firm
25 caused the notice of dismissal to be filed?
```

Page 25	
1 A. Yes.	1
2 Q. And what was your conclusion?	2
3 A. My conclusion was based on the history of the	3
4 particular file. Please remind me, what number of the	4
5 tab was the comment history from our firm?	5
6 Q. : Tab 22.	6
7 MR. SMITH T: Tab 22.	7
8 THE WITNESS: Twenty-two. (Reviewing	8
9 document.) The comment history from our firm on	9
10 the on the most recent page, which would be the	10
11 first page of the of the tab, shows on date	11
12 9/22 there is actually, there are several	12
13 entries: 9/15, 9/22. The person handling the	13
14 file, the paralegal entered, "The file is closed	14
per client," and it said, "The loan was reinstated	15
16 on 9/2/09."	16
Then on 10/5/2009, there's an entry by a	17
18 Kerry Cohen (phonetic spelling) in the middle of	18
19 the page that indicates the file was clicked	19
20 closed.	20
21 CONTINUED DIRECT EXAMINATION	21
22 BY MR. BUNNER:	22
23 Q. What is the significance of the file clicked	23 (
24 closed?	24
25 A. What that means is on our computer system,	25 (

```
So the reason I'm telling you this is because
when I looked on the system, I saw when the counterclaim
was saved to the system. The counterclaim was saved on
the 7th of October, two days after the file was clicked
            So anyone who looked at the -- the electronic
file system when the counterclaim came in, they would
have brought it up and it said, "Oh, this file's closed.
There's nothing we need to do with any further
pleadings," which was contrary to the system that I had
tried to set up with the foreclosure managers and the
paralegals and the mailroom whenever some kind of
pleading came in after a file was reinstated.
            Okay. Was it accurate to say that what
happened with the papers in this case was not consistent
with the way the system was supposed to work?
     Α.
            Yes. It was not consistent.
     ο.
            Once a file was closed, what physically was
done with the file?
            In this particular instance, the -- the file
physically went to the dismissal department to sit in a
pile of literally hundreds of files waiting to be
dismissed.
    ο.
           Okay. And were open files also kept with the
dismissed files in the dismissal department?
```

1 the file -- part of the initial screen when you brought 2 up the -- the file to look at a particular file, on the 3 top left corner it would tell you whether the file was 4 open or closed. So when you brought up this particular file, 6 this file was administratively closed, so that when the 7 first person -- the first thing the person would see is 8 this file was closed, when they opened it, as of this 9 date, 10/5/2009. And the reason it was clicked closed was 11 because we were advised by GMAC that the loan had 12 reinstated or it was brought current for -- and that we 13 were to dismiss the case Unfortunately, because of our enormous amount 15 of foreclosures that had to be dismissed during the 16 period of time, we were six to nine months behind in 17 dismissing cases. This particular case did not get 18 dismissed right away. You'll see, if you go to the top 19 of the comment history, that the dismissal for this 20 particular file only occurred -- it went to the Court. There's an -- there's an entry, the third 22 entry from the top by Heather Smith. It went to the 23 Court in December of 2009, about three months after the 24 loan actually re -- we received notice of the loan 25 reinstatement.

```
Well, technically they were still open until
 2 they were dismissed with the Court.
                Let me rephrase. Were -- were files that the
 4 firm understood to still be open and active cases, were
 5 they stored with files that the firm considered to be
 6 closed?
        Д.,
               I don't -- I don't understand your question.
               If one went to the firm and wanted to look at
 9 a file that the firm believed was an open file, would
10 they go to the same office to look at it as they would to
11 go to a file that the firm believed was a closed file?
        Α.
               No, no. They -- they would -- it would be in
13 a -- in a storage cabinet with open -- other open files.
14 It would not be in the dismissal department.
15
               MR. BUNNER: Okav. I have no further
16
         questions.
17
               THE COURT: Cross-examination.
18
               (4:33 p.m.)
19
                        CROSS-EXAMINATION
20 BY MR. GARBER:
21
        ο.
              Mr. McSurdy, good afternoon, sir.
22
               Hello.
        o.
               Let me try to track the same order of
24 examination that you received your questions on direct,
25 and there was a copy of a complaint found in Tab 25 of
```

Page 29
1 your of Plaintiff's notebook. Correct?
2 A. Yes.
3 Q. Okay. And that was a complaint prepared by
4 your office, wasn't it, sir?
5 A. Yes.
6 Q. And this complaint says that a copy of a note
7 and mortgage are attached as Exhibit A to the complaint.
8 Correct?
9 A. Yes.
10 Q. Found in par in Paragraph 4?
11 A. Uh-huh.
12 Q. And it says that there was a default for the
13 note and mortgage from August 1st, 2009 on. Correct?
14 A. Correct.
15 Q. Was that information you got from GMAC?
16 A. Yes.
17 Q. You didn't attach a copy of the note to the
18 complaint, did you, sir?
19 MR. BUNNER: Your Honor, objection,
20 relevance.
21 THE COURT: Mr. Garber.
22 MR. GARBER: Your Honor, I I think it's
23 relevant because we're trying to establish that
24 this law firm was guilty of gross negligence. And
25 if it was guilty of gross negligence, then it's not

	Page 31
	1 though, correct?
	2 A. According to the case history, yes, it looks
	3 like the note was received by the firm.
	4 Q. Okay. So would you say that was a mistake?
	5 A. The attorney who was reviewing the complaint
	6 should have caught that and should have changed that,
	7 yes.
	8 Q. Okay. Now, this particular attorney who was
-	9 assigned this case was Elsa Shum, correct, sir?
-	10 A. Yes.
	11 Q. And as a matter of fact, she didn't sign the
	12 complaint, did she?
l	13 A. No, she did not.
	14 Q. Okay. Were you able, in reviewing these
l	15 records and we have literally many hundreds of pages
	16 of records were you able to confirm that Elsa Shum
	17 refer reviewed a single page of this file?
	18 A. I never considered the issue. I'm sorry.
	19 Q. Okay. So you have no information on that
	20 point?
	21 A. No.
l	22 Q. Okay. And it's fair to say, you actually
	23 have no personal knowledge of this entire case, do you,
	24 sir?
	25 A. Other than reviewing the the records. No.

		Page 30
1	excus	sable neglect.
2		THE COURT: Any other argument?
3		MR. BUNNER: Yes, Your Honor. If the
4	excus	mable neglect is that of the client, not of the
5	lawye	er, what he's asking about is whether or not
6	appar	cently there was a mistake made and the claim
7	that	we established 60 minutes ago was voluntarily
8	dismi	ssed. It does not have anything to do with
9	the c	counterclaim or the three prongs in this
10	motio	n.
11		THE COURT: The objection is overruled.
12		CONTINUED CROSS-EXAMINATION
13 BY MR	. GARB	ER:
14	Q.	Okay. So you did not have a copy of the note
15 with	the co	mplaint that you served?
16	A.	Did is the question, did the firm have a
17 copy	of the	note or was
18	Q.	No.
19 1	A.	it attached?
20 (	Q.	You didn't attach a copy with the note, did
21 you, :	sir?	
22 1	A.	The note was not attached. It was
23 (	Q.	Okay.
24 1	Α.	A mistake was made, yes.
25 (	Q.	And you did have the note at that time,

		Page 32
1	Q.	Right. Okay. So you reviewed the records
2	that have be	en submitted into evidence here today,
3	together wit	h your what was called Exhibit F in your
4	deposition,	but I think it was called another one here
5	for this	
6		MR. GARBER: Do you know what the tab was?
7		MR. BUNNER: I don't know what exhibit you're
8	talkin	g about.
9		THE WITNESS: Twenty-two.
10		THE CLERK: Tab 22.
11		MR. GARBER: Okay. Thank you.
12		CONTINUED CROSS-EXAMINATION
13	BY MR. GARBE	R:
14	Q.	Tab 22 was what you downloaded from your
15	system. Cor	rect, sir?
16	Α.	The comment history, yes.
17	Q.	Okay. So you looked at Tab 22 and you looked
18	at the docume	ents?
19	Α. (	Correct.
90	Q. A	And that's the basis of your knowledge here
21	today?	
22	Α	es.
23	Q. (	Okay. And also would it not be fair to say,
		get into some of these documents, actually,
5	that, in fact	, you have sued GMAC yourself and are

	Page 33
1	involved in a suit with them? Is that not true, sir?
2	A. No, I'm not.
3	Q. No. I mean, David Stern. The Office of
4	David Stern.
5	A. Yes. We we are in litigation with GMAC.
6	Q. Okay. You filed a complaint against them
7	because you want to get paid about \$6 million
8	MR. SMITH T: Objection
9	MR. GARBER: For
10	MR. SMITH T: Judge, I'm here on behalf of
11	GMAC, and I don't understand the relevancy of this.
12	MR. GARBER: Your Honor, it's relevant
13	because of bias of this witness.
14	MR. SMITH T:\ That, I think, goes in our
15	favor, but I sti I don't think that's sufficient
16	to admit that question.
17	THE COURT: Objection is sustained.
18	MR. GARBER: Well, the complaint itself was
19	signed
20	THE COURT: I will note, though, that
21	objection came after the answer previously that the
22	witness did admit there is litigation between GMAC
23	and David Stern.
24	MR. SMITH T: Yes, sir.
25	MR. GARBER: And, Your Honor, I want to say,

			_
			Page 35
	1	A.	Yes.
	2	Q.	And the date of that counterclaim was
	3	actually Se	eptember the 9th. Is I'm trying to look
	4	through you	or records here to see if I can find a copy of
	5	that counte	erclaim. (Reviewing documents.) Do you know
-	6	where it is	or would you know it when you get there
	7	if I	
l	8	A.	It would have been in the second the one
	9	that I copi	ed from the electronic system. It was not in
	10	the physica	l file.
	11	Q.	Okay.
	12	A.	Tab 26 somewhere it should be.
	13	Q.	In Tab 26 somewhere?
	14	A.	(Nodding head.)
	15	Q.	Okay. You had two files, actually. You had
-	16	an electron	ic file and a paper file. Is that correct?
-	17	A.	Yes.
	18	Q.	And 26 is your electronic file?
	19	A.	Yes.
	20	Q.	Okay. Now, the complaint itself was filed
	21	has a stamp	of September 11th, 2009. Do you know when
	22	your office	received it?
	23	A.	If we can find the the pleading, it
	24	that may ans	swer it your question may be answered just
	25	by the maili	ing stamp.

also, so I can put the Court on notice, this case, the Mack case, is a subject of that litigation and, therefore  THE COURT: Is that either objected to or admitted, Counsel?  MR. SMITH T: Judge, that's that's a matter of public record, that that there are counterclaims going back against the Stern firm by GMAC; yes, sir.  THE COURT: All right.  CONTINUED CROSS-EXAMINATION  BY MR. GARBER:  Q. So can you say do you know who did sign this particular complaint from your office?  A. I don't recognize the signature, no. Q. Okay. There's a name of Miriam Mendieta?  A. That I know Miriam's signature. That's not Miriam's signature.  Q. Okay. But some lawyer signed it and you don't know their their name?  A. Yes. Q. Right, sir? A. Correct.  Q. Okay. Now, there was a counterclaim that was filed in this matter, wasn't there, sir?	Г	Page 34
THE COURT: Is that either objected to or admitted, Counsel?  MR. SMITH T: Judge, that's — that's a matter of public record, that — that there are counterclaims going back against the Stern firm by GMAC; yes, sir.  THE COURT: All right.  CONTINUED CROSS-EXAMINATION BY MR. GARBER:  Q. So can you say — do you know who did sign this particular complaint from your office?  A. I don't recognize the signature, no. Q. Okay. There's a name of Miriam Mendieta? A. That — I know Miriam's signature. That's not Miriam's signature.  Q. Okay. But some lawyer signed it and you odon't know their — their name?  A. Yes. Q. Right, sir? A. Correct. Q. Okay. Now, there was a counterclaim that was	1	also, so I can put the Court on notice, this case,
THE COURT: Is that either objected to or admitted, Counsel?  MR. SMITH T: Judge, that's that's a matter of public record, that that there are counterclaims going back against the Stern firm by GMAC; yes, sir.  THE COURT: All right.  CONTINUED CROSS-EXAMINATION  BY MR. GARBER:  Q. So can you say do you know who did sign this particular complaint from your office?  A. I don't recognize the signature, no.  Q. Okay. There's a name of Miriam Mendieta?  A. That I know Miriam's signature. That's not Miriam's signature.  Q. Okay. But some lawyer signed it and you odon't know their their name?  A. Yes. Q. Right, sir? A. Correct.  Q. Okay. Now, there was a counterclaim that was	2	the Mack case, is a subject of that litigation and,
admitted, Counsel?  MR. SMITH T: Judge, that's that's a matter of public record, that that there are counterclaims going back against the Stern firm by GMAC: yes, sir.  THE COURT: All right.  CONTINUED CROSS-EXAMINATION  BY MR. GARBER:  Q. So can you say do you know who did sign this particular complaint from your office?  A. I don't recognize the signature, no.  Q. Okay. There's a name of Miriam Mendieta?  A. That I know Miriam's signature. That's not Miriam's signature.  Q. Okay. But some lawyer signed it and you don't know their their name?  A. Yes.  Q. Right, sir?  A. Correct.  Q. Okay. Now, there was a counterclaim that was	3	therefore
MR. SMITH T: Judge, that's that's a matter of public record, that that there are counterclaims going back against the Stern firm by GMAC; yes, sir.  THE COURT: All right.  CONTINUED CROSS-EXAMINATION BY MR. GARBER:  Q. So can you say do you know who did sign this particular complaint from your office?  A. I don't recognize the signature, no.  Q. Okay. There's a name of Miriam Mendieta?  A. That I know Miriam's signature. That's not Miriam's signature.  P. Q. Okay. But some lawyer signed it and you odon't know their their name?  A. Yes.  Q. Right, sir?  A. Correct.  Okay. Now, there was a counterclaim that was	4	THE COURT: Is that either objected to or
7 matter of public record, that that there are 8 counterclaims going back against the Stern firm by 9 GMAC; yes, sir. 10 THE COURT: All right. 11 CONTINUED CROSS-EXAMINATION 12 BY MR. GARBER: 13 Q. So can you say do you know who did sign 14 this particular complaint from your office? 15 A. I don't recognize the signature, no. 16 Q. Okay. There's a name of Miriam Mendieta? 17 A. That I know Miriam's signature. That's 18 not Miriam's signature. 19 Q. Okay. But some lawyer signed it and you 20 don't know their their name? 21 A. Yes. 22 Q. Right, sir? 23 A. Correct. 24 Q. Okay. Now, there was a counterclaim that was	5	admitted, Counsel?
GMAC; yes, sir.  THE COURT: All right.  CONTINUED CROSS-EXAMINATION  BY MR. GARBER:  A. I don't recognize the signature, no.  CONTINUED CROSS-EXAMINATION  Let by MR. GARBER:  A. I don't recognize the signature, no.  CONTINUED CROSS-EXAMINATION  Let by MR. GARBER:  A. I don't recognize the signature, no.  CONTINUED CROSS-EXAMINATION  Let by MR. GARBER:  Let by MR. GARBER:  A. I don't recognize the signature, no.  Let by MR. GARBER:  Let by MR. Correct b	6	MR. SMITH T: Judge, that's that's a
9 GMAC; yes, sir. 10 THE COURT: All right. 11 CONTINUED CROSS-EXAMINATION 12 BY MR. GARBER: 13 Q. So can you say do you know who did sign 14 this particular complaint from your office? 15 A. I don't recognize the signature, no. 16 Q. Okay. There's a name of Miriam Mendieta? 17 A. That I know Miriam's signature. That's 18 not Miriam's signature. 19 Q. Okay. But some lawyer signed it and you 20 don't know their their name? 21 A. Yes. 22 Q. Right, sir? 23 A. Correct. 24 Q. Okay. Now, there was a counterclaim that was	7	matter of public record, that that there are
THE COURT: All right.  CONTINUED CROSS-EXAMINATION  BY MR. GARBER:  General Ge	8	counterclaims going back against the Stern firm by
11 CONTINUED CROSS-EXAMINATION 12 BY MR. GARBER: 13 Q. So can you say do you know who did sign 14 this particular complaint from your office? 15 A. I don't recognize the signature, no. 16 Q. Okay. There's a name of Miriam Mendieta? 17 A. That I know Miriam's signature. That's 18 not Miriam's signature. 19 Q. Okay. But some lawyer signed it and you 20 don't know their their name? 21 A. Yes. 22 Q. Right, sir? 23 A. Correct. 24 Q. Okay. Now, there was a counterclaim that was	9	GMAC; yes, sir.
12 BY MR. GARBER:  13 Q. So can you say do you know who did sign  14 this particular complaint from your office?  15 A. I don't recognize the signature, no.  16 Q. Okay. There's a name of Miriam Mendieta?  17 A. That I know Miriam's signature. That's  18 not Miriam's signature.  19 Q. Okay. But some lawyer signed it and you  20 don't know their their name?  21 A. Yes.  22 Q. Right, sir?  23 A. Correct.  24 Q. Okay. Now, there was a counterclaim that was	10	THE COURT: All right.
Q. So can you say do you know who did sign this particular complaint from your office?  A. I don't recognize the signature, no.  Q. Okay. There's a name of Miriam Mendieta?  A. That I know Miriam's signature. That's  not Miriam's signature.  Q. Okay. But some lawyer signed it and you  don't know their their name?  A. Yes.  Q. Right, sir?  A. Correct.  Okay. Now, there was a counterclaim that was	11	CONTINUED CROSS-EXAMINATION
14 this particular complaint from your office? 15 A. I don't recognize the signature, no. 16 Q. Okay. There's a name of Miriam Mendieta? 17 A. That I know Miriam's signature. That's 18 not Miriam's signature. 19 Q. Okay. But some lawyer signed it and you 20 don't know their their name? 21 A. Yes. 22 Q. Right, sir? 23 A. Correct. 24 Q. Okay. Now, there was a counterclaim that was	12	BY MR. GARBER:
15 A. I don't recognize the signature, no. 16 Q. Okay. There's a name of Miriam Mendieta? 17 A. That I know Miriam's signature. That's 18 not Miriam's signature. 19 Q. Okay. But some lawyer signed it and you 20 don't know their their name? 21 A. Yes. 22 Q. Right, sir? 23 A. Correct. 24 Q. Okay. Now, there was a counterclaim that was	13	Q. So can you say do you know who did sign
16 Q. Okay. There's a name of Miriam Mendieta?  17 A. That I know Miriam's signature. That's  18 not Miriam's signature.  19 Q. Okay. But some lawyer signed it and you  20 don't know their their name?  21 A. Yes.  22 Q. Right, sir?  23 A. Correct.  24 Q. Okay. Now, there was a counterclaim that was	14	this particular complaint from your office?
17 A. That I know Miriam's signature. That's 18 not Miriam's signature. 19 Q. Okay. But some lawyer signed it and you 20 don't know their their name? 21 A. Yes. 22 Q. Right, sir? 23 A. Correct. 24 Q. Okay. Now, there was a counterclaim that was	15	A. I don't recognize the signature, no.
18 not Miriam's signature.  19 Q. Okay. But some lawyer signed it and you 20 don't know their their name?  21 A. Yes.  22 Q. Right, sir?  23 A. Correct.  24 Q. Okay. Now, there was a counterclaim that was	16	Q. Okay. There's a name of Miriam Mendieta?
19 Q. Okay. But some lawyer signed it and you 20 don't know their their name? 21 A. Yes. 22 Q. Right, sir? 23 A. Correct. 24 Q. Okay. Now, there was a counterclaim that was	17	A. That I know Miriam's signature. That's
20 don't know their their name? 21 A. Yes. 22 Q. Right, sir? 23 A. Correct. 24 Q. Okay. Now, there was a counterclaim that was	18	not Miriam's signature.
21 A. Yes. 22 Q. Right, sir? 23 A. Correct. 24 Q. Okay. Now, there was a counterclaim that was	19	Q. Okay. But some lawyer signed it and you
22 Q. Right, sir? 23 A. Correct. 24 Q. Okay. Now, there was a counterclaim that was	20	don't know their their name?
23 A. Correct. 24 Q. Okay. Now, there was a counterclaim that was	21	A. Yes.
Q. Okay. Now, there was a counterclaim that was	22	Q. Right, sir?
	23	A. Correct.
25 filed in this matter, wasn't there, sir?	24	Q. Okay. Now, there was a counterclaim that was
	25	filed in this matter, wasn't there, sir?

Page 36
1 Q. Okay.
2 A. When it was received.
3 MR. SMITH T: Are you looking for the
4 counterclaim?
5 MR. GARBER: Yes.
6 THE WITNESS: Yes.
7 MR. SMITH T: Go to Deutsche 1241.
8 THE COURT: And what tab are you at, Counsel?
9 MR. SMITH T: Twenty-six.
10 MR. BUNNER: Tab 26, Your Honor.
11 THE COURT: And what's the number?
12 MR. BUNNER: It's 1241, your Honor. That's
13 the answer to the complaint and the counterclaim.
MR. GARBER: Okay. Yes, 1241.
THE WITNESS: (Complies.) Uh-huh.
16 THE COURT: And what was the question,
17 Mr. Garber?
18 CONTINUED CROSS-EXAMINATION
19 BY MR. GARBER:
20 Q. Okay. Do you know when you received a copy
21 of this counterclaim?
22 A. I do not know when the mail room received a
23 copy of it.
Q. Okay. The date of the counterclaim was
25 September 9th, 2009. Do you have any reason to believe

1 that this counterclaim was not received by your office 2 within a few days after that date? It -- no, I don't have any reason the mail

4 room wouldn't have received it.

Okay. Now, the Office of David Stern filed 6 suit against the Macks and we've already looked at your

7 complaint. You're not here to suggest that service or

8 sending this counterclaim to you was not proper service,

9 are you?

10 Α, No. Not at all.

Okay. And you being the attorney, that is 11

12 David Stern being the attorney, you had a duty to respond

13 to this counterclaim in a timely fashion, right, sir?

Α. 14

Okay. As a matter of fact, you were notified

16 that there was a default that was requested in this

17 particular case; were you not, sir?

When I reviewed the electronic file, I saw

19 that there was a default that the mail room had scanned

20 to the file, but no one seems to have reviewed it.

Okay. Okay. So to try and speed this up, I 21

22 want to go through the particular filings that your

23 office received. I think I have a summary of them that

24 we can go through very quickly.

MR. SMITH T: We're not -- we're not

39 Page

Okay. So in the documents that you reviewed,

2 you also got a copy of the motion for default dated

3 October 16th, 2009. Correct?

Again, I assume if it's in this package that

5 I sent you, yes.

Q. It is.

A.

And I'm just going through it. And I want to

9 make sure the Court knows them all. You got a copy of

10 the default that was entered on October 1st, 2009.

11 Correct?

Α. 12

Clerk's default. You got a copy of 13 ο,

14 Defendant's first request for production on November 2nd,

15 2009. Correct, sir?

16 A.

You got a copy of the request for designation

18 of corporate representative. That was November 2nd,

19 2009: Correct?

20

21

23

25

2

5

9 10

11

13

17

22

Α.

MR. SMITH T: Judge, again, --

THE WITNESS: Again --22

MR. SMITH T: -- look, I -- I know Mr. Garber

wants to make this appear overwhelming, how much 24

paper was flowing into the Stern firm. We're not

objecting that they were received, that they're in 1

here, Judge. I don't know if that helps.

MR. GARBER: Right. They're in here, but 3

they're all in different order; whereas I have them

in chronological date. And I'm just looking at my

complaint -- or my memorandum of law. CONTINUED CROSS-EXAMINATION

8 BY MR. GARBER:

So you're admitting that you received the

10 answer and the complaint a few days of September 9th,

11 2009, right, sir?

2

That's when it was served, yes. 12

Okay. And you received a copy of the motion 13

14 for default within a few days of October 16th, 2009,

15 correct, sir?

I have no knowledge when it was received. I

17 can only tell, again, from when I look at the Tracker,

18 when it was posted to the file by the mail room and there

19 was -- in the case of the counterclaim, it was over a mo

20 -- it was about a month later that it was posted to the

21 file.

Okay. But you have no reason to doubt that 22

23 these things were all timely sent on the days that they

24 say they were. Right?

No. I have no reason to doubt that. 25

contesting if it's in here that it was received --THE COURT: When you say "in here," you're

3 referring to --

 $\mbox{MR.}$  SMITH T: The documents that have been 4

produced. And he's asking Mr. McSurdy just blindly

to say did you get this, did you get this, did you 6

get this? Now, he can go through and find it and 7

then confirm, yes, I got this; yes, we're on the 8

certificate of service; yes, the service dates say

what it is --

THE COURT: Well, is there any way to

12 streamline, --

MR. GARBER: That's what I'm --

THE COURT: -- Mr. Garber, by stipulation as 14

to the litany of documents that would have been 15

received in relation to this case by the David 16 Stern firm? I -- I believe that Plaintiff's

counsel is saying they are willing to stipulate 18

that -- I guess I'm trying to find --19

MR. SMITH T: Sure. The documents that are 20 in Exhibits 25 and 26 were received by the Stern 21

MR. GARBER: Okay. And, Your Honor, I 23

thought I was streamlining it. I can go through 24

Exhibit 26 and I can look at each document and do

25

1

2

3

4

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

3

4

5

6

7

Я

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

```
1
          it, but I thought just going through a list would
 2
          be much faster.
 3
               MR. SMITH T: Well, this is even faster.
 4
               THE COURT: Well, the --
 5
               MR. SMITH T: I'm just saying --
 6
               THE COURT: What the stipulation is, is that
 7
          the documents are in Plaintiff's Tabs 25 and 26?
 8
               MR. GARBER: Yes, Your Honor.
 9
               THE COURT: Does that cover all of the
10
          documents you believe are at issue, Mr. Garber?
11
               MR. GARBER: I believe that they do. I
12
         really haven't confirmed that 26 is all of the
13
         documents --
14
               THE COURT: And is --
15
               MR. GARBER: -- that we sent --
16
               THE COURT: -- Plaintiff is stipulating that
17
         all of those documents that Mr. Garber can refer to
18
         in Plaintiff's Tabs 25 and 26, that it would be the
19
         witness' testimony that they were received
         around -- shortly after or around the time when
20
21
         they were sent?
22
               MR. SMITH T: Yes, sir. Of course, there
23
         are some documents in here that aren't service
         papers, internal things, and those documents
25
         speak for themselves. But as to anything sent
```

```
Page
try -- what I'm trying to suggest is if -- if it's
in here, we received it, and we received it on or
about the time --
```

THE COURT: Do you know, Mr. Garber, if there are things not within those two tabs that you're either seeking a stipulation or testimony about?

MR. GARBER: Your Honor, I'm not sure. I --I hope they put everything in there, but I have not compared that against my list. I have compared it against lists that they gave me. I'm going through documents that they gave me. All of these are marked with a Deutsche Bates stamp.

MR. SMITH T: And that's a fair point. I'm not trying to sugg -- this -- these tabs should be exactly what was produced. And they're not, it's a clerical mistake, but I have great confidence that they are.

And we can re -- we can do it off the Bates number. That might be the easiest thing, just to say we stipulate that documents labeled Deutsche 979 through 1068 and Deutsche 1176 through 1355 make up the Stern files and anything in that tho -that range, those ranges, were -- if they were pleadings from Mr. Garber, we do not dispute that we received them. We don't dispute that they were

#### 42 1 by Mr. Garber's office to Mr. Stern or the Stern 2 firm, if it's in here, we don't dispute that we 3 received it and we don't dispute that it came in within a reasonable time after it was mailed. THE COURT: All right. And, Mr. Garber, can you just basically summarize the nature of those documents, just read them off to see if there's any issue as to whether Plaintiff's stipulation includes them or any -- do you have a list of those? MR. GARBER: Yes, Your Honor; I do have a 12 list of them. THE COURT: All right. And if you can just read that off and I can just clarify from Plaintiff whether they dispute that -- whether there's any questioning needed of the witness as to those being received by David Stern around the time they were sent. MR. SMITH T: Well, the problem is I don't --I don't have committed to memory every single pleading that he's probably going to read off if

it's in here. I don't doubt that it is.

But he's asking, you know, second motion to

compel document requests, I presume it's in here,

but I haven't got that committed to memory. I'm

1 sent on or about the time of the certificate of 2 service.

> THE COURT: And those Bates Numbers that you list are basically what constitute Plaintiff's Tabs 25 and 26?

MR. SMITH T: It's exactly what it is, And it should line up with what Mr. Garber's got during discovery.

MR. GARBER: And it probably does, and I -- I do want to streamline this, but these documents actually fall into two parts. One of them may have been bar-coded by David Stern.

Somebody took and put a bar code on and then followed up with the computer -- you know, whatever the computer process that you do with bar codings. And some of them were not bar-coded. And the bar codings have dates and they have certain numbers on them.

MR. SMITH T: I'm not -- I'm not saying that you can't ask those questions. I just thought we were trying to get through were all these documents actually received. That's all.

MR. GARBER: Okay.

THE COURT: That would seem helpful and maybe shorten things, but, you know, Mr. Garber, if you

8

9 10

11

13

15

16

17

18

19

20

21

22

23

24

25

need to ask additional questions regarding bar coding or things, then obviously that's -- that's 2 3 still available to you. MR. GARBER: Okay. Well, I'll try and do it as rapidly as I can, Your Honor. THE COURT: Thank you. 6 CONTINUED CROSS-EXAMINATION 8 BY MR. GARBER: Turning to the first page of Tab 26, that's 10 1176, letter to Elsa Shum. That was bar-coded by your 11 office. Correct? 12 Correct. Okay. The next thing that was bar-coded --13 0. 14 and by the way, what does that mean when it is 15 bar-coded? It means that someone in the mail room 16 17 received it and scanned it to our system. Okay. There is an e-mail that was sent by 19 the Court to Deutsche Bank. It's found at 1189. That 20 was bar-coded by you, too? I'm sorry. Maybe that was an 21 e-mail sent by my office. We were trying to set up a 22 five-minute hearing. You bar-coded that? Do you see in 23 the middle of the page? Yeah. Yes. That was bar-coded by us. Okay. And then the next one after that, 25

Page And I think Mr. Bunner already pointed out, it's the excusable neglect of the client that is at 2 issue, not the excusable neglect or the neglect or lack of neglect on -- from the attorney. I think that was the argument. MR. GARBER: And, Your Honor, that is not the 6 law and I have given several cases to the Court; that it is the client and the attorney's neglect that is at issue, both of them. THE COURT: Mr. Smith T and Mr. Bunner, it 10 would seem as if -- if there's allegations specific 11 to the Mack case in this litigation between 12 Plaintiff and David J. Stern, it would seem that --13 that might be relevant to the issue of excusable 14 neglect as to how this counterclaim was handled. 15 16 Why would it not be? MR. SMITH T: Well, Judge, maybe I can 17 short-circuit this. I think I said earlier, there 18 is no disagreement that -- that there are 19 counterclaims and that part of the bases for those 20 counterclaims is that the Stern firm did not 21 adequately defend GMAC in connection with this 22 matter. That is part of the case. 23 We're not making any secret that we're 24 disappointed that we weren't notified about the 25

Page 1 January 31st, 2011, you bar-coded that. Correct? Yes. Uh-huh. 2 And, again, trying to speed up. Anything 4 that has a bar code that looked like those bar codes that 5 I've just gone over, they indicated that they were 6 bar-coded by your system, not some other system. 7 Correct? Α. Correct. And scanned into your system? ο. 9 10 Α. And processed according to the way that your 11 12 bar coding is designated? 13 A. Yes. Okay. Now, the --MR. GARBER: And, Your Honor, I'm not sure of 15 the Court's ruling. I know the Court has discussed 16 this, but there is a lawsuit going on between David 17 Stern and GMAC. And part of that lawsuit is that 18 GMAC says that you messed up the Mack case, and I 19 want to ask him about that. Is -- is that within 20 your ruling? 21 22 THE COURT: Counselor. MR. SMITH T: Well, yeah, we did object to 23 the nature and the particulars of that case because 24 it has no relevancy on the motion to set aside. 25

counterclaims. That's the basis for our excusable 1 neglect. 2 And I think Mr. McSurdy has already testified 3 they didn't give notice and that that's something that they normally would have done. So I don't see what point is served by further examination into those areas. THE COURT: Mr. Garber. 8 MR. GARBER: Your Honor, we have to establish 9 a record. This may or may not be appealed. And 10 although I -- the comments of Mr. Smith T are very 11 fair, they are not the record. 12 The record is the witness' testimony, and, 13 therefore, I think it is imperative to get it on 14 the record that they were involved in litigation, 15 each with the other, that that would show not only 16 prejudice, but bias, and I will bring that out as 17 exactly how that will show both of them. 18 MR. SMITH T: I do believe the Court's 19 already ruled on bias. It's not -- it's -- it's -he -- he -- Your Honor sustained my objection on 21 that. And on relevancy, I think Mr. McSurdy's 22 already testified. As I said, I'm not trying to 23 testify, but I think Mr. McSurdy has, so I think 24 it's clear. So I think we're going beyond the 25

1

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

litigating.

scope of what we're here about today. 1 MR. GARBER: And, Your Honor, maybe I will 2 make it more clear what I am trying to do. The Stern law firm had a --THE COURT: Go ahead and ask your question 5 and then I'll --6 7 MR. GARBER: Okav. THE COURT: -- hear the objection. 8 MR. GARBER: Okav. 9 CONTINUED CROSS-EXAMINATION 10 11 BY MR. GARBER:  $^{\prime}$ Isn't it true, sir, that after you filed 12 13 suit, your company -- that is, the Stern office -- filed 14 suit against GMAC, that they responded to that and they 15 cited this particular case? Isn't that true, sir? MR. BUNNER: Objection, Your Honor. And I 16 would object on a number of bases, the first being 17 this witness is not competent to testify as to what 18 GMAC did. He's not a GMAC witness. 19 Second of all, it violates the best evidence 20 rule. I guess what Mr. Garber's asking about is 21 what is in pleadings in another case. Those 22 pleadings are not in evidence. We don't have 23 copies of them. And so the witness may not testify 24 as to the substance of those pleadings without them 25

Page motion to vacate, they are ruling in favor of David Stern. They will be rewarding David Stern for his incompetence because they will not have to indemnify GMAC \$450,000.00 as they're now

51

THE COURT: What probative value do any of these so far unproven allegations in this other litigation have, Mr. Garber, as to whether there was excusable neglect or failure of due diligence?

MR. GARBER: Well, I think it -- it goes to excusable neglect on what did -- did the Stern law office, did they do anything -- were they excused in their neglect? The excusable neglect cases that we have are ones that say a secretary miscalendered something and the attorney didn't go there.

But we have a situation in which this was a shower of pleadings that occurred. And if this Court rules in favor of GMAC, then Stern's law office is going to be off the hook. So they want to come in here and testify in such a way that they will win this motion to vacate, which I think clearly shows bias on their part.

MR. BUNNER: Your Honor, a couple of different bases. First of all, counsel will not be

Page

50 Page being here in evidence. 1 MR. GARBER: Your Honor, I have those 2 pleadings and I am prepared to introduce them into 3 evidence. 4 THE COURT: Well, can you --5 MR. BUNNER: If counsel can --6 THE COURT: -- proffer to me, Mr. Garber --7 MR. BUNNER: -- authenticate them --8 THE COURT: -- or explain to me, Mr. Garber, 9 where are you going with this line of questioning? 10 What is it that you seek to establish as a proffer 11 on this? 12 MR. GARBER: What I am going to be -- what I 13 proffer, Your Honor, is that these pleadings will 14 show that GMAC had a contract with David Stern to 15 represent them. And as part of that contract, they 16 had an indemnity agreement; that if, in fact, there 17 was any third-party damage that would come out of 18 this, that David Stern would be the one that would 19 20 pay for that. And these pleadings show that GMAC is 21 claiming damages of over \$450,000.00 for this case, 22 this is the Mack case, that they want David Stern to pay. And my argument that I am going to make is 24 that if, in fact, this Court rules in favor of the 25

able to find any case where such a tangential theory was ever deemed to be relevant to a motion to vacate.

Second of all, the pleadings themselves -let's assume even that these pleadings were between these innocent parties. Pleadings are not evidence. You can't take them as evidence. They're allegations.

So, certainly, third-party pleadings in a case that's not before the Court can't be substantive evidence of anything. They -- they're of absolutely no probative value. They -- they're -- they're not even of probative value within a case.

Evidence is a probative value, not pleadings. Pleadings define what the material facts in evidence -- what the material facts are so that evidence can be provided. So they're of no probative value. They're simply argumentative value.

THE COURT: Mr. Garber, any other argument on that point --

MR. GARBER: No, Your Honor.

THE COURT: Well, I think if we were talking 24 about admissions of some type, that it might be 25

	Page 53	11	Page 55
1	different, but these are allegations in a pending	] 1	we'll just do it that way and it can be brought up
2	case.	2	in argument.
3	At this point, I I don't believe it is	3	THE COURT: Well, Mr. Garber, I was not
4	relevant and it does have probative value. At this	4	intending to necessarily limit your ability to
5	point, the objection is sustained. And, I believe,	5	question this witness if you did want to question
6	Mr. Garber, you've been allowed to make a proffer	6	about some indemnification subject to some
7	for any appellate record, if necessary, of the	7	objection, but just to save time as a kind of a
8	parameters of what you wanted to ask about. But I	8	precursor to that, I wanted to know if the
9	am sustaining the objection on that line of	9	Plaintiff had any objection to this contract being
10	questioning.	10	admitted into evidence. Apparently they've been
11	MR. GARBER: Yes, Your Honor. And there is a	11	shared and produced between the parties.
12	related question. I don't believe it's directly	12	MR. GARBER: Yes, Your Honor, in discovery.
13	under your ruling, but in this suit, GMAC has	13	MR. BUNNER: Is it on your exhibit list?
14	included a copy of their contract with David Stern	14	MR. GARBER: All of the Deutsche Bank things
15	and it has the indemniva [sic] indemnification	15	were not on the exhibit list.
16	agreement. They have also provided me with a copy	16	MR. BUNNER: Again, on behalf of Deutsche
17	of that contract, and I can introduce that entire	17	Bank, I would argue yet again that this is another
18	contract into evidence.	18	example where the exhibit list said all documents
19	But I thought if I could just get to the	19	of of GMAC or something or Deutsche Bank.
20	indemnification agreement, we could probably save a	20	Again, this is surprise. We had no notice that
21	great deal of time and and paper.	21	this was intended to be offered into evidence.
22	THE COURT: All right. Is there an objection	22	MR. SMITH T: Judge, it's not on their
23	to Mr. Garber inquiring about an indemnification	23	exhibit list.
24	agreement between Plaintiff and the firm?	24	MR. GARBER: Can I see our exhibit list?
25	MR. SMITH T: Judge, we did produce the	25	(Speaking to Colleen.)
L		J L	

	Page 54		Page 56
1	contracts between the Stern firm and GMAC because	1	MR. SMITH T: So I object on that basis.
2	they asked. It's discovery.	2	MR. GARBER: I have all documents produced in
3	We we will acknowledge the paper says what	3	discovery by Plaintiff, Deutsche Bank.
4	it says. Mr. McSurdy's not here to interpret those	4	MR. SMITH T: Judge, that's not
5	documents. But we will certainly if if if	5	MR. GARBER: All documents produced in
6	if they are our contract, Judge, I'll look at	6	discovery by GMAC Mortgage.
7	them and we will acknowledge that they are our	7	MR. SMITH T: no. Judge, we wrote
8	contract.	8	Mr. Garber after we received this and said that was
9	THE COURT: Okay. Are you agreeing to the	9	unfair. Please give us a more specific detailed
10	admission of the contract in evidence in this case?	10	listing and we did not get an identification of
11	MR. SMITH T: Judge, if I could have a minute	11	this document on the exhibit list, so I I don't
12	just to look at what he wants me to admit.	12	think that's within the letter or the spirit of
13	MR. GARBER: Well, it's going to be	13	what you
14	this. (Indicating.) Let me show it to you.	14	THE COURT: And again, Mr. Garber, how does
15	THE COURT: While he's looking at that, Madam	15	this indemnification contract or any questions
16	Clerk, is your staff able to continue	16	about that have probative value regarding the
17	THE CLERK: Yes.	17	motion to vacate?
18	THE COURT: past five?	18	MR. GARBER: Because it established bias on
19	THE CLERK: Yes.	19	this part of this witness. It is impeachment of
20	THE COURT: Until they finish with this	20	this witness.
21	witness?	21	THE COURT: Wouldn't it establish bias,
22	THE CLERK: Yes.	22	frankly, in in the reverse direction here,
23	THE COURT: All right.	23	that
24	MR. GARBER: John, if you have no objection	24	MR. GARBER: It could be argued both ways.
25	to me admitting the contract with David Stern,	25	Yes, Your Honor. It could be. I hope that my

```
argument would prevail, but it may not.
1
               MR. BUNNER: And -- and, Your Honor, it's not
2
         technically actually impeachment because he didn't
3
         offer any testimony to the contrary, and it seems
         to me that under Mr. Garber's logic, with or
         without this contract or with or without this
 6
         indemnification clause, the bias would be the same.
7
               The -- a lawyer would always want to have the
8
         judgment vacated, regardless of whether that
9
         paragraph existed or not, so it -- I -- I just --
10
         when you put all of these things together, the lack
11
         of notice that it would be an exhibit, the
12
         extremely, if any, tangential relevance of it, we
13
         would, again, renew that objection.
14
               THE COURT: Any other comment, Mr. Garber?
15
               MR. GARBER: Your Honor, I intended to use it
16
         as a cross-examination tool. I did not intend to
17
         produce this entire document as a thing of
18
         evidence, so I saved it for cross-examination if
19
         this issue came up, and it did come up, and,
20
         therefore, I -- I think I've given them fair
21
         notice. They certainly have fair notice of their
22
         own documents.
23
24
               THE COURT: Objection is sustained.
               MR. GARBER: Okay. So where is our McSurdy
25
```

```
59
                                                  Page
 1 document you're referring to?
               Tt's --
               And that individual, it's Vegina. I keep
 4 telling you, it's VA-heena. Vegina. She's Hispanic.
        ο.
               Oh, okay. Vegina Hawkins.
               He has a hard time with her name.
 6
        Α.
               THE COURT: What's the last name?
               THE WITNESS: It's Hawkins.
 8
               THE COURT: Then say Ms. Hawkins. We'll
 9
         prefer to use that ---
10
               MR. GARBER: Okav.
11
               THE COURT: -- reference.
12
               MR. GARBER: And, Your Honor, in my defense,
13
14
         it's V-E-G-I-N-A
               MR. SMITH T: We -- we don't -- we don't need
15
16
         an explanation.
               THE COURT: Well, the -- the record captures
17
         your spelling, it does not capture your
18
         pronunciations, so we'll just refer to her as
19
         Ms. Hawkins.
20
                  CONTINUED CROSS-EXAMINATION
21
22 BY MR. GARBER:
               Okay. So you had a -- did Ms. Hawkins work
23
        Q.
24 for you?
               She was an attorney with the firm, yes.
25
```

```
Page
1
         file?
               MS. KELLERHOUSE: He has it.
2
               MR. GARBER: Oh, you have my file.
3
               MR. BUNNER: I do. That's it, I believe.
         (Handing document to Mr. Garber.) Sorry.
                  CONTINUED CROSS-EXAMINATION .
 7 BY MR. GARBER:
               Mr. McSurdy, you actually had some e-mails
9 that went between your office concerning certain aspects
10 of this lawsuit, did you not?
              MR. BUNNER: Objection, Your Honor, vague.
11
               MR. GARBER: Okay.
12
13
               THE COURT: Sustained as to form.
                  CONTINUED CROSS-EXAMINATION
15 BY MR. GARBER:
               Okay. You have an individual named Evan
17 Cohen (phonetic spelling) that works in your office?
18
               He -- he did work in the law firm's office,
19 ves.
               Okay. And Evan Cohen sent a letter to Vagina
21 [sic] -- Vegina Hawkins on or about August 18th, 2010,
22 concerning this lawsuit, didn't he?
               Remind me of the Bates stamp number again?
23
24
               Of the what?
        ο.
               What's the Bates stamp number? Which
25
        A.
```

```
THE COURT: I do think that it does remind me
 1
         of a scene in Austin Powers, if you ever saw that
 2
 3
         movie.
               (Laughter.)
 4
               MR. BUNNER: Oh, my.
 5
               THE COURT: All right. It's late in the day,
 6
         but we'll refer to her as Ms. Hawkins.
 7
               MR. GARBER: I have a copy of that e-mail in
 8
         front of me. Do we have copies we can give to
 9
10
         evervone?
               THE CLERK: Yes, sir.
11
               MR. SMITH T: That's in Tab 26, Judge.
12
               MR. BUNNER: It's 1345.
13
                  CONTINUED CROSS-EXAMINATION
15 BY MR. GARBER:
               And this is an e-mail from one of your
        ο.
17 employees to another employee?
18
        A.
               Correct? Ms. Hawkins being the attorney?
19
        ο.
               And it had a copy of an order attached to it?
21
22
        A.
               As far as you know, was that the order for
23
24 the case management conference regarding this case in
25 August of 2010?
```

	Page 61
1	A. Yes. This is an example showing you what
2	should have happened from the beginning of when the
3	complaint the the counterclaim was received.
4	THE COURT: Let me just ask: Do we have the
5	clerk switch at this time
6	THE CLERK: Yes.
7	THE COURT: since it's after five. If you
8	want to go ahead and do that.
9	THE CLERK: Thank you.
10	THE COURT REPORTER: Your Honor, could you
11	please get an idea of how late you think we're
12	going to go?
13	THE COURT: Counsel, how long how long
14	would you estimate for this witness?
15	MR. GARBER: I think this witness will go
16	another five or ten minutes and I'm going to
17	suggest, Your Honor, that we not do arguments
18	today, that we do them in writing or come back or
19	something like that.
20	THE COURT: Well, I'll certainly try to
21	accommodate you in terms of finishing this case on
22	another date, in whatever format you can agree to,
23	whether it's some present, some on the phone or
24	everybody present on another date. We can try to
25	work on that.
L	

```
Page
                                                         63
               MR. GARBER: Okay.
 2
               THE COURT: Are you seeking to admit any of
         these in evidence, Mr. Garber, or just show them to
         the witness?
               MR. GARBER: Yeah. I would like to introduce
         the other one in -- the one I just did into
         evidence. That is the e-mail concerning the case
 8
         management order, and that is -- it would be
         Exhibit 6 for identification?
 9
               MR. BUNNER: No. It's in evidence already.
10
         It's part of -- it's part of Exhibit 26, which --
11
12
               MR. GARBER: Okay. If it's in already,
13
         then --
14
               MR. BUNNER: Yeah. It's in evidence.
15
               THE COURT: Is there a page number on --
16
               MR. BUNNER: Yes, Your Honor.
               THE COURT: -- 26 ---
17
               MR. BUNNER: 1 -- 1345.
18
               THE COURT: Page 1345?
19
               MR. BUNNER: Deutsche Bank 1345 ---
20
21
               THE COURT: All right. So, --
22
               MR. BUNNER: -- of 26.
23
               THE COURT: -- Madam Clerk, you don't have to
24
         concern yourself because it's already in evidence.
25
        We're just identifying it for the record.
```

Page 62
1 I do have I'm not supposed to go very late
2 because of budgetary constraints. I'm going to
3 I do want to finish with this witness, obviously.
4 And after we finish with the witness, we can talk
5 about the further scheduling. So I would think we
6 would be out of here tonight by no later than 6:00
7 p.m.
8 MR. GARBER: Oh, yes, certainly, Your Honor.
9 THE COURT: All right.
10 MR. GARBER: No objection from this side,
11 Your Honor.
12 MR. BUNNER; No objection.
13 THE COURT: All right. Please continue.
14 CONTINUED CROSS-EXAMINATION
15 BY MR. GARBER:
16 Q. Okay. So this e-mail was referring to the
17 case management order that was that's attached to the
18 e-mail, correct, sir?
19 A. Yes.
20 Q. Okay. If you would be so kind as to look at
21 another document that I have.
22 MR. GARBER: This is a document produced in
23 discovery?
24 MS. KELLERHOUSE: I believe it was produced
25 in deposition.

```
Page
               MR. GARBER: Okay. And can we get that to
 1
         the witness? Actually, give me that one and you'll
          get this. (Indicating.)
               (Whereupon, Exhibit Number 6 was marked for
         identification as of this date.)
                  CONTINUED CROSS-EXAMINATION
 7 BY MR. GARBER:
               Okay. Have you ever seen a copy of what I
 9 have just handed to you, and I think I have marked it as
               MR. GARBER: Is that right? We've marked
         that?
13
               THE CLERK: Yes.
14
               MR. GARBER: And it's Exhibit Number 6, for
15
         identification.
               THE COURT: Mr. Garber, excuse me for
16
17
         interrupting. Before you continue on that,
18
         Mr. McSurdy, back to that previous case management
19
         conference e-mail. If you could just clarify for
20
         me if you know, that involved Ms. Hawkins and Evan
21
         Cohen. And --
22
               THE WITNESS: Yes.
23
               THE COURT: -- Hawkins is with your firm?
               THE WITNESS: Yes, she's -- she's an attorney
24
        not on this case, but an attorney with the firm.
```

```
1
                                                                               Α.
          And Mr. Evan Cohen was an administrative assistant
                                                                                      This ---
 2
          in the mail room, who was responsible for
                                                                               ο.
                                                                                      -- one document, but --
          dispersing pleadings to paralegals and attorneys.
          And you see the cc there was to Elizabeth Davia
 5
          (phonetic spelling). She was the paralegal on this
                                                                       5 hundred percent of the file.
 6
                                                                                      Okay.
 7
                THE COURT: Thank you for clarifying that.
                                                                               Α.
 8
          All right. Please continue, Mr. Garber.
                                                                       8 Something might be missing.
 9
                   CONTINUED CROSS-EXAMINATION
                                                                       9
                                                                                      The judgment --
10 BY MR. GARBER:
                                                                      10
11
                I have just handed you a document for
                                                                      11
12 identification, it is Defendant's Exhibit Number 6, and
                                                                      12
13 ask if you can identify that?
                                                                      13
                                                                               Your Honor.
14
               I can't tell what it is. No.
                                                                      14
                                                                                      THE COURT: All right.
15
               Okay. Was this a document that was sent to
                                                                      15
16 you by GMAC, along with the foreclosure of the Macks?
                                                                      16
17
               MR. BUNNER: Objection, Your Honor. I
                                                                      17
                                                                               to this one?
         believe the testimony was, "I don't know what it
18
                                                                      18
                                                                                     THE CLERK: Yes.
19
         is."
                                                                      19
20
               THE COURT: Objection is overruled. You may
                                                                      20
21
         inquire ---
22
               THE WITNESS: I -- I --
                                                                      22
23
               THE COURT: -- further.
                                                                     23 BY MR. GARBER:
                                                                     24
24
               THE WITNESS: I \operatorname{--} I don't recognize it. I
                                                                     25 we're here --
25
         am sorry. I don't remember seeing this in our
```

```
From -- between the electronic file and the
 4 physical file, there sh -- you should have close to a
               But, of course, you know, we're human.
              THE COURT: Mr. Garber, for housekeeping
        purposes, are you seeking to admit this document?
              MR. GARBER: Not if he cannot identify it,
              THE CLERK: Is Number 5 admitted?
              THE COURT: The previous -- the one previous
              THE COURT: We did not need to ident -- have
        anything entered by the clerk. It's already
        contained in a prior admitted exhibit.
                 CONTINUED CROSS-EXAMINATION
              Mr. McSurdy, this particular judgment that
1
              THE COURT; Excuse me, Mr. Garber. I'm sorry
        to interrupt again. Just for housekeeping
```

Page

67

```
66
                                                   Page
          file.
                   CONTINUED CROSS-EXAMINATION
 3 BY MR. GARBER:
                Okay. You see it's your name on the top
 5 right-hand corner, David Stern?
               Well, I see somebody wrote David J. Stern at
 7 the top there, but this is the first time I've seen this
 8 document.
        Q.
               Okay.
               I'm sorry. It looks like a transmittal of
11 the original note and mortgage is what it looks like to
12 me.
13
        0.
               Okay. But you don't have a copy of that in
14 your file?
               No. I only have the note in our comment
16 history that says the original note and mortgage were
17 received.
               Okay. Would it surprise you if some
19 documents were missing from your file?
20
               This -- this is not even dated. I don't
21 know -- I don't know what this is. I don't know where it
22 came from, to whom it was ---
               Okay. And my question was: Would it be
24 surprising if some documents were missing? Not directed
```

```
3
          purposes.
 4
                And I would like to ask the Plaintiff also,
          and that is, it may be helpful if in the I'm sure
  5
          extremely unlikely event there would to be an
          appeal of this matter by either side, do you wish
 Я
          for this to be a court exhibit since the witness
          was asked about it? It would not be admitted. It
10
          would just simply be for purposes of any appellate
11
          record and --
12
               MR. SMITH T: No, not from our standpoint,
13
         Judge.
14
                THE COURT: Mr. Garber, do you want me -- it
         to be kept as a separate court exhibit for the
15
16
         record for any reason?
17
               MR. GARBER: I -- I think, yes, that would be
18
         a good idea to keep it as --
19
               THE COURT: All right. It's not admitted in
20
         evidence, but it has been referred to. And then if
21
         it ever became an issue, the appellate court
22
         wouldn't know what we were referring to.
23
               MR. BUNNER: No objection, Your Honor.
               THE COURT: This would be, I guess, Number 1,
         Court's Exhibit Number 1, but it is not admitted
```

Page 69	
1 into evidence.	
2 THE CLERK: It's a court's exhibit.	
3 THE COURT: All right.	
4 THE CLERK: Uh-huh.	
5 THE COURT: But it's not ad admitted in	
6 evidence.	
7 THE CLERK: Right.	
8 CONTINUED CROSS-EXAMINATION	
9 BY MR. GARBER:	
10 Q. Mr. McSurdy, David Stern was had not	
11 withdrawn from the Mack case at the time that the	
12 judgment was entered against Deutsche Bank on May 5th,	
13 2011, had it?	
14 A. The loss the Law Firm of David Stern had	
15 not withdrawn because the it had dismissed the	
16 foreclosure case. It saw no need to withdraw. It	
17 thought the case was closed.	
18 Q. Okay.	
19 A. Yes, we had not withdrawn.	
20 Q. You made no effort to withdraw from the case?	
A. No. We just dismissed it.	
Q. Has the Office of David Stern done anything	
23 to indemnify GMAC with respect to this judgment?	
MR. BUNNER: Objection, Your Honor,	
25 relevance.	

```
Page
          there is an agreement. And if there is no
          agreement, if there have been discussions about an
          agreement. And --
               THE COURT: My understanding, Mr. Garber,
         from the previous discussion was that there's
         litigation ongoing, which would leave me at first
         blush to assume that there is no indemnification
         and no agreement at this time, but I'll overrule
 9
         the objection. You can begin with the basic
10
         question about whether there has been
11
         indemnification.
12
                  CONTINUED CROSS-EXAMINATION
13 BY MR. GARBER:
14
               Okay. Has there been any indemnification of
15 GMAC by David Stern's office regarding the Mack case?
17
               Okay. And no agreement to do that. Correct?
18
19
        o.
               David Stern largely made the entries on the
20 New Track exhibit, that is Exhibit Number 7 to this
21 deposition? You've looked at Exhibit 7?
22
        A.
               Not yet, no.
23
               Okay.
24
               THE COURT: We're referring to Plaintiff's
25
         Tab Number 7, Mr. Garber?
```

	Page 70
1	THE COURT: Mr. Garber, haven't we touched
2	upon this previously?
3	MR. GARBER: No. That was the agreement to
4	indemnify. Now is the actual indemnification. If
5	there is some agreement to settle this case between
6	them, I want to know about that because I think
7	that does show bias on behalf of the witness, and
8	and I think many appellate courts have ruled
9	that agreements between parties are admissible.
10	MR. BUNNER: I think that's true, that there
11	are appellate cases that say agreements between
12	parties are admissible. I don't think in this
13	context, and I haven't seen any case proffered by
14	counsel to support that idea.
15	(Whereupon, there was a brief discussion
16	between Mr. Bunner and Mr. Smith T out of hearing
17	of the court reporter.)
18	MR. GARBER: Okay. And I would give the
19	Court an example of a Mary Carter agreement or two
20	defendants enter into an agreement and one
21	defendant is
22	THE COURT: Are you asking to inquire about
23	the contents of any such agreement or just whether
24	or not there is an agreement?
25	THE WITNESS: I'm going to ask about whether

```
Page
               MR. GARBER: Yes, Your Honor.
 1
 2
               MR. SMITH T: This is the one -- this is the
         one that is reserved.
               THE WITNESS: Okay. I'm sorry. Your
          question is have I seen this before?
                  CONTINUED CROSS-EXAMINATION
 7 BY MR. GARBER:
 Я
 9
               I have seen this before at my deposition,
10 yes.
               Okay. And this exhibit is largely the
12 entries that are made by the Office of David Stern.
13 Correct?
               I didn't count --
15
               MR. BUNNER: Objection, Your Honor.
16
               THE COURT: Grounds?
17
               MR. BUNNER: Largely ambiguous.
18
               MR. GARBER: Your Honor, we can go through
         this. There are perhaps 35 notes, five of them are
20
         GMAC and -- and 30 of them are Stern, and I'm just
21
         trying to shorten this up. I could go over each
22
23
               MR. BUNNER: Perhaps we could shorten it up.
24
         I believe that the law of Florida is an agent of a
         principal's acts taken on behalf of the principal
```

are, as a matter of law, the acts of the principal, and I think what counsel is trying to do here is 2 create some idea that this is not the principal's 3 record because the agent made some entries, and I think, as a matter of law, the argument fails. But if we want to go down this road, then -- you know, 6 that's my objection. 7 THE COURT: Objection is overruled. If you would repeat the question, Mr. Garber. CONTINUED CROSS-EXAMINATION 10 11 BY MR. GARBER: Okay. This Tab 7 is largely notes that are 12 13 made by the Office of David Stern, correct, sir? Again, I would have to go through -- I -- I 15 don't know. I -- I'd have to look and see --16 ο. Okay. -- who wrote what. 17 Let's try and do it briefly. Deutsche 905. 19 That's the first page of Tab 7. 20 A. Okay. And the first one is 9/22/09, upload David 21 22 Stern. That's David Stern's entry. Right? Next one, that's the -- I guess Note 2. ο. 25 That's David Stern. Correct?

```
75
                                                  Page
               MR. SMITH T: That's my recollection, David,
        but, you know, it's been a while since we've talked
3
         about that.
              MR. GARBER: Okay. Well, as long as we're
         clear on it. That's all that I care about.
                  CONTINUED CROSS-EXAMINATION
7 BY MR. GARBER:
               Go to the next page. This is Note 18, 19,
9 20, 21, 22 and 23. They're all David Stern. Correct?
               MR. BUNNER: Your Honor, if I -- if I may
11
        interject? Perhaps we could just stipulate that if
12
         it -- if the written by line says David J. Stern,
13
        Law Offices of, then that was entered by David J.
14
         Stern and we could avoid going number by number by
15
16
         number.
               THE COURT: Mr. Garber, does that meet your
17
         purposes?
              MR. GARBER: Yes, Your Honor, that would meet
19
20
         my purposes.
               THE COURT: All right.
21
                  CONTINUED CROSS-EXAMINATION
22
23 BY MR. GARBER:
               Now, David Stern, then, made a substantial
25 contribution to this Exhibit 7. Correct, sir?
```

•
. Page 74
1 A. It's designated as Note 5, yes.
2 Q. Okay. And as a matter of fact, looking at
3 all of Page 905, those are all David Stern's notes.
4 Correct?
5 A. Yes. That's correct.
6 Q. Okay. Let's turn the page. And notes it
7 looks like Notes 6, 7, 8 and 8 were all David Stern. Is
8 that correct?
9 A. Six, 7 and 8, yes, were all David Stern.
10 Q. Okay. And on 907, 12, 13, 14, 15, 16 and 17,
11 they were all David Stern. Correct?
12 A. Yes.
13 MR. GARBER: And by the way, just as an
14 aside, Mr. Smith T and I have I think we've
15 reached an agreement that the numbers applied to
16 the note below it, but it looks to me, looking at
this, probably the numbers applied to the one above
18 it. What do you think, John?
19 MR. SMITH T: I thought no. I thought
20 they go down.
21 MR. GARBER: They go down?
22 MR. SMITH T: Yeah. That if you go to the
23 very first page, there's an entry above number 2.
24 That can't be
25 MR. GARBER: Okay

		Page 76
1	A.	Yes.
2	Q.	And could David Stern make alterations after
3	they made a	n entry?
4	Α.	I don't believe so, but I don't I never
5	personally	entered anything on the system, so I can't
6	tell you that	at I that it could or could not be done.
7	Q.	Okay. And do you know, sir, whether or not
8	David Stern	could remove items from New Track?
9	A.	I again, same same answer. I don't
10	know.	
11	Q.	Okay. So you don't know whether or not David
12	Stern could	do it for their own entry. Could David Stern
.13	do it for the	he entries by GMAC?
14	A.	If I would I don't know. I I would
15	guess not.	
16	Q.	Okay.
17	A.	I if I had to guess.
18	Q.	Now, New Track was supposed to be updated
19	every time	there was an event that occurred on the Mack
20	case, wasn'	t it?
21	A.	Theoretically, yes.
22	Q.	Okay. Now, in this particular case, the
23	Office of Da	avid Stern, not you, but the Office of David
24	Stern did no	ot make appropriate entries to New Track, did
25	they, sir?	

Page 77  1 A. No, they did not.  2 Q. Okay. You had several systems that you used  3 to communicate with GMAC concerning the Mack case.  4 Correct?  5 A. That's correct.  6 Q. And I believe on direct testimony you said  7 you used the telephone?  8 A. Yes.  9 Q. You used faxes?  10 A. No. I don't think faxes.  11 Q. Did you use faxes?  12 A. I I maybe. I don't think so. At this  13 point, it was mostly e-mails.  14 Q. Okay. E-mails, telephone.  15 A. And New Track.  16 Q. Was there another system other than New Track  17 that you would electronically communicate with GMAC?  18 A. No. Just New Track.  19 Q. Okay. And, sir, I'm going to refer you now  20 to your deposition. You recall I took your deposition in  21 this case, do you not, about three weeks ago, I guess?  22 A. Yes.  23 Q. Okay. And do you recall that was in your  24 office over in Miami?  25 A. (Nodding head.)			
2 Q. Okay. You had several systems that you used 3 to communicate with GMAC concerning the Mack case. 4 Correct? 5 A. That's correct. 6 Q. And I believe on direct testimony you said 7 you used the telephone? 8 A. Yes. 9 Q. You used faxes? 10 A. No. I don't think faxes. 11 Q. Did you use faxes? 12 A. I I maybe. I don't think so. At this 13 point, it was mostly e-mails. 14 Q. Okay. E-mails, telephone. 15 A. And New Track. 16 Q. Was there another system other than New Track 17 that you would electronically communicate with GMAC? 18 A. No. Just New Track. 19 Q. Okay. And, sir, I'm going to refer you now 20 to your deposition. You recall I took your deposition in 21 this case, do you not, about three weeks ago, I guess? 22 A. Yes. 23 Q. Okay. And do you recall that was in your 24 office over in Miami?			Page 77
3 to communicate with GMAC concerning the Mack case. 4 Correct? 5 A. That's correct. 6 Q. And I believe on direct testimony you said 7 you used the telephone? 8 A. Yes. 9 Q. You used faxes? 10 A. No. I don't think faxes. 11 Q. Did you use faxes? 12 A. I I maybe. I don't think so. At this 13 point, it was mostly e-mails. 14 Q. Okay. E-mails, telephone. 15 A. And New Track. 16 Q. Was there another system other than New Track 17 that you would electronically communicate with GMAC? 18 A. No. Just New Track. 19 Q. Okay. And, sir, I'm going to refer you now 20 to your deposition. You recall I took your deposition in 21 this case, do you not, about three weeks ago, I guess? 22 A. Yes. 23 Q. Okay. And do you recall that was in your 24 office over in Miami?	1	A.	No, they did not.
4 Correct?  5 A. That's correct.  6 Q. And I believe on direct testimony you said  7 you used the telephone?  8 A. Yes.  9 Q. You used faxes?  10 A. No. I don't think faxes.  11 Q. Did you use faxes?  12 A. I I maybe. I don't think so. At this  13 point, it was mostly e-mails.  14 Q. Okay. E-mails, telephone.  15 A. And New Track.  16 Q. Was there another system other than New Track  17 that you would electronically communicate with GMAC?  18 A. No. Just New Track.  19 Q. Okay. And, sir, I'm going to refer you now  20 to your deposition. You recall I took your deposition in  21 this case, do you not, about three weeks ago, I guess?  22 A. Yes.  23 Q. Okay. And do you recall that was in your  24 office over in Miami?	2	Q.	Okay. You had several systems that you used
5 A. That's correct. 6 Q. And I believe on direct testimony you said 7 you used the telephone? 8 A. Yes. 9 Q. You used faxes? 10 A. No. I don't think faxes. 11 Q. Did you use faxes? 12 A. I I maybe. I don't think so. At this 13 point, it was mostly e-mails. 14 Q. Okay. E-mails, telephone. 15 A. And New Track. 16 Q. Was there another system other than New Track 17 that you would electronically communicate with GMAC? 18 A. No. Just New Track. 19 Q. Okay. And, sir, I'm going to refer you now 20 to your deposition. You recall I took your deposition in 21 this case, do you not, about three weeks ago, I guess? 22 A. Yes. 23 Q. Okay. And do you recall that was in your 24 office over in Miami?	3	to communi	cate with GMAC concerning the Mack case.
6 Q. And I believe on direct testimony you said 7 you used the telephone? 8 A. Yes. 9 Q. You used faxes? 10 A. No. I don't think faxes. 11 Q. Did you use faxes? 12 A. I I maybe. I don't think so. At this 13 point, it was mostly e-mails. 14 Q. Okay. E-mails, telephone. 15 A. And New Track. 16 Q. Was there another system other than New Track 17 that you would electronically communicate with GMAC? 18 A. No. Just New Track. 19 Q. Okay. And, sir, I'm going to refer you now 20 to your deposition. You recall I took your deposition in 21 this case, do you not, about three weeks ago, I guess? 22 A. Yes. 23 Q. Okay. And do you recall that was in your 24 office over in Miami?	4	Correct?	
7 you used the telephone?  8 A. Yes.  9 Q. You used faxes?  10 A. No. I don't think faxes.  11 Q. Did you use faxes?  12 A. I I maybe. I don't think so. At this  13 point, it was mostly e-mails.  14 Q. Okay. E-mails, telephone.  15 A. And New Track.  16 Q. Was there another system other than New Track  17 that you would electronically communicate with GMAC?  18 A. No. Just New Track.  19 Q. Okay. And, sir, I'm going to refer you now  20 to your deposition. You recall I took your deposition in  21 this case, do you not, about three weeks ago, I guess?  22 A. Yes.  23 Q. Okay. And do you recall that was in your  24 office over in Miami?	5	A.	That's correct.
8 A. Yes. 9 Q. You used faxes? 10 A. No. I don't think faxes. 11 Q. Did you use faxes? 12 A. I I maybe. I don't think so. At this 13 point, it was mostly e-mails. 14 Q. Okay. E-mails, telephone. 15 A. And New Track. 16 Q. Was there another system other than New Track 17 that you would electronically communicate with GMAC? 18 A. No. Just New Track. 19 Q. Okay. And, sir, I'm going to refer you now 20 to your deposition. You recall I took your deposition in 21 this case, do you not, about three weeks ago, I guess? 22 A. Yes. 23 Q. Okay. And do you recall that was in your 24 office over in Miami?	6	Q.	And I believe on direct testimony you said
9 Q. You used faxes?  10 A. No. I don't think faxes.  11 Q. Did you use faxes?  12 A. I I maybe. I don't think so. At this  13 point, it was mostly e-mails.  14 Q. Okay. E-mails, telephone.  15 A. And New Track.  16 Q. Was there another system other than New Track  17 that you would electronically communicate with GMAC?  18 A. No. Just New Track.  19 Q. Okay. And, sir, I'm going to refer you now  20 to your deposition. You recall I took your deposition in  21 this case, do you not, about three weeks ago, I guess?  22 A. Yes.  23 Q. Okay. And do you recall that was in your  24 office over in Miami?	7	you used t	he telephone?
10 A. No. I don't think faxes.  11 Q. Did you use faxes?  12 A. I I maybe. I don't think so. At this  13 point, it was mostly e-mails.  14 Q. Okay. E-mails, telephone.  15 A. And New Track.  16 Q. Was there another system other than New Track  17 that you would electronically communicate with GMAC?  18 A. No. Just New Track.  19 Q. Okay. And, sir, I'm going to refer you now  20 to your deposition. You recall I took your deposition in  21 this case, do you not, about three weeks ago, I guess?  22 A. Yes.  23 Q. Okay. And do you recall that was in your  24 office over in Miami?	8	A.	Yes.
11 Q. Did you use faxes?  12 A. I I maybe. I don't think so. At this  13 point, it was mostly e-mails.  14 Q. Okay. E-mails, telephone.  15 A. And New Track.  16 Q. Was there another system other than New Track  17 that you would electronically communicate with GMAC?  18 A. No. Just New Track.  19 Q. Okay. And, sir, I'm going to refer you now  20 to your deposition. You recall I took your deposition in  21 this case, do you not, about three weeks ago, I guess?  22 A. Yes.  23 Q. Okay. And do you recall that was in your  24 office over in Miami?	9	Q.	You used faxes?
12 A. I I maybe. I don't think so. At this 13 point, it was mostly e-mails. 14 Q. Okay. E-mails, telephone. 15 A. And New Track. 16 Q. Was there another system other than New Track 17 that you would electronically communicate with GMAC? 18 A. No. Just New Track. 19 Q. Okay. And, sir, I'm going to refer you now 20 to your deposition. You recall I took your deposition in 21 this case, do you not, about three weeks ago, I guess? 22 A. Yes. 23 Q. Okay. And do you recall that was in your 24 office over in Miami?	10	A.	No. I don't think faxes.
13 point, it was mostly e-mails.  14 Q. Okay. E-mails, telephone.  15 A. And New Track.  16 Q. Was there another system other than New Track  17 that you would electronically communicate with GMAC?  18 A. No. Just New Track.  19 Q. Okay. And, sir, I'm going to refer you now  20 to your deposition. You recall I took your deposition in  21 this case, do you not, about three weeks ago, I guess?  22 A. Yes.  23 Q. Okay. And do you recall that was in your  24 office over in Miami?	11	Q.	Did you use faxes?
Q. Okay. E-mails, telephone.  A. And New Track.  Q. Was there another system other than New Track  that you would electronically communicate with GMAC?  A. No. Just New Track.  Q. Okay. And, sir, I'm going to refer you now  to your deposition. You recall I took your deposition in  this case, do you not, about three weeks ago, I guess?  A. Yes.  Q. Okay. And do you recall that was in your  office over in Miami?	12	A.	I I maybe. I don't think so. At this
A. And New Track.  16 Q. Was there another system other than New Track  17 that you would electronically communicate with GMAC?  18 A. No. Just New Track.  19 Q. Okay. And, sir, I'm going to refer you now  20 to your deposition. You recall I took your deposition in  21 this case, do you not, about three weeks ago, I guess?  22 A. Yes.  23 Q. Okay. And do you recall that was in your  24 office over in Miami?	13	point, it	was mostly e-mails.
Q. Was there another system other than New Track that you would electronically communicate with GMAC?  A. No. Just New Track.  Q. Okay. And, sir, I'm going to refer you now to your deposition. You recall I took your deposition in this case, do you not, about three weeks ago, I guess?  A. Yes.  Q. Okay. And do you recall that was in your deffice over in Miami?	14	Q.	Okay. E-mails, telephone.
17 that you would electronically communicate with GMAC?  18 A. No. Just New Track.  19 Q. Okay. And, sir, I'm going to refer you now  20 to your deposition. You recall I took your deposition in  21 this case, do you not, about three weeks ago, I guess?  22 A. Yes.  23 Q. Okay. And do you recall that was in your  24 office over in Miami?	15	A.	And New Track.
A. No. Just New Track.  Q. Okay. And, sir, I'm going to refer you now  to your deposition. You recall I took your deposition in  this case, do you not, about three weeks ago, I guess?  A. Yes.  Okay. And do you recall that was in your  defice over in Miami?	16	Q.	Was there another system other than New Track
Q. Okay. And, sir, I'm going to refer you now to your deposition. You recall I took your deposition in this case, do you not, about three weeks ago, I guess? A. Yes. Q. Okay. And do you recall that was in your defice over in Miami?	17	that you we	ould electronically communicate with GMAC?
20 to your deposition. You recall I took your deposition in 21 this case, do you not, about three weeks ago, I guess? 22 A. Yes. 23 Q. Okay. And do you recall that was in your 24 office over in Miami?	18	A.	No. Just New Track.
21 this case, do you not, about three weeks ago, I guess? 22 A. Yes. 23 Q. Okay. And do you recall that was in your 24 office over in Miami?	19	Q.	Okay. And, sir, I'm going to refer you now
A. Yes.  Okay. And do you recall that was in your  office over in Miami?	20	to your dep	position. You recall I took your deposition in
23 Q. Okay. And do you recall that was in your 24 office over in Miami?	21	this case,	do you not, about three weeks ago, I guess?
24 office over in Miami?	22	A.	Yes.
· ·	23	Q.	Okay. And do you recall that was in your
25 A. (Nodding head.)	24	office over	c in Miami?
	25	A.	(Nodding head.)

```
79
                                                   Page
         Α.
                This is communications. The New --
                -- Track, the VendorScape. Two different
 4 categories.
        ο.
                Right
 6
        A.
               Apples and oranges, yes.
                Okay. And I believe that you said that you
 8 were -- how many cases were you handling for GMAC in
 9 2009?
10
               I didn't say.
11
               You didn't say?
12
               I don't believe so.
        Д
13
               Well, how many do you think you were?
               I've -- (holding up hands). I only know
15 Citibank® because that's the one where I actually did an
16 audit for them.
17
               Okay. Would it be fair to say that you were
18 handing a large number of cases for GMAC?
19
               Yes. Several thousand. Yes.
20
               Many thousands?
21
               Many thousands.
22
               Do you know if GMAC ever sought to recover
23 the Mack file from you?
24
               I do know.
25
               And what is your answer, sir? Did they?
```

	Page 78
1	Q. And I asked you the question on Page 23. And
2	at Line 5 this was the question: "What system would be
3	used to send it electronically?"
4	And your answer, sir:
5	"Again, there were several systems that
6	different clients required us to use. One was called New
7	Invoice. One was called, I think, I want to say iClear,
8	but I just got an iPhone and it might not be the right $$ .
9	term, so I'm not sure which one GMAC required, but
10	whatever the electronic system was, we would have used
11	it."
12	QUESTION: "Would that be different than the
13	New Track system that was referred to earlier in the
14	contract?"
15	"Yes. That's separate."
16	"Would it also be different than the MS
17	system that was referred to early in the contract?"
18	ANSWER: "I'm not familiar with the MS
19	system."
20	A. Yes.
21	Q. That testimony is correct, sir?
22	A. Yes. Again, that testimony relates to
23	billing systems, the I the the I system, the New
24	Invoice, that's billing.
25	Q. Right.

```
They -- they did ask us for a copy of the
 2 file and it was in storage, and I believe they obtained
 3 it directly from our storage company.
               Okay. And do you recall, sir, I asked you
 5 that question in your deposition?
               Okay. That was at Page 35 and Line 21. My
 8 question to you was this: "Do you know if GMAC sought to
 9 recover the Mack file from David Stern?"
               And your answer: "I did not -- in my review
11 of the file, did not indicate that GMAC ever asked to
12 review the Mack file."
               I've got it here. I'll show it to you if
14 you'd like.
               Well, when I reviewed the electronic file,
16 it -- that was different than them asking for the file
17 through this litigation. Is that what -- is that what
18 you mean?
               No. My question was: Did GMAC ever try to
20 recover the Mack file from David Stern's office?
               MR. BUNNER: Objection, Your Honor. That
22
         question is -- is vague, and I -- I believe counsel
23
         should quantify the time period he's talking
24
         about and ---
               THE COURT: The objection is sustained as to
```

Page 81
1 form.
2 MR. GARBER: Okay.
3 THE COURT: If you could be more precise,
4 Mr. Garber?
5 MR. GARBER: Okay.
6 CONTINUED CROSS-EXAMINATION
7 BY MR. GARBER:
8 Q. After January 1st well, let's make it
9 after September 2nd, 2009, did GMAC ask to review the
10 Mack file from your office?
11 A. Yes.
12 Q. Okay. And do you recall the question was
13 asked of you: "Do you know if GMAC sought to recover the
14 Mack file from David Stern?"
15 And your answer was: "I did not in my
16 review of the file, did not indicate that GMAC ever asked
17 to review the Mack file."
18 A. Yes.
19 Q. Would you like to explain your discrepancy?
20 A. Yes. It was I I misunderstood your
21 question in the deposition. I thought you were asking me
22 during the pendency of the foreclosure did they ask us to
23 give them a copy of the file. They did not. They only
24 asked us for a copy of the file after the litigation with
25 the Macks, when they moved to vacate the the

```
Okay. But in 2010, GMAC did not ask for
  2 those --
               No.
        ο.
               -- records?
        А
               No, not to my review of the file. I can't
 6 remember what I watched on TV last night. I'm sorry. I
 7 can't remember back that far:
               Okay. Now, with respect to 2011, do you have
 9 any knowledge whether GMAC asked for a return of their
10 file in 2011?
11
        Α.
               I believe that's when they did ask, yes.
               Okay. And do you recall I asked you that
13 question in the deposition?
               I wouldn't be surprised if you did.
               Okay. Page 37, Line 6. Question: "But do
16 you have any knowledge whether GMAC asked for a return of
17 their file in 2011?"
               ANSWER: "For the actual return, no. As
19 Mr. Smith has said, they requested certain documents
20 during 2011, but the actual file was requested sometime,
21 but I don't know if it was in 2011 or 2012. I don't know
22 the time frame."
               Okay. I believe it was 2011, but --
       A.
        Q.
               Okay.
25
               -- that answer is still true.
```

Page

Page 82
1 counterclaim.
2 Q. Okay. And
3 A. I apologize that I was not clear in my
4 deposition.
5 Q. No. I understand. Did they send a subpoena
6 over to you for recovery of the Mack file?
7 A. Not to my recollection. I believe it was
8 through our counsel.
9 Q. Okay. And you were the records custodian?
10 A. I was, but I didn't have physical control of
11 the file at that point. It was in a warehouse.
12 Q. Right. But you would have known if they sent
13 a subpoena to you.
14 A. Do you know how many subpoenas I've gotten
15 since the downfall of the law firm? I I really don't
16 remember specifically, so I don't want to go on the
17 record and say I did or didn't. I don't remember.
18 Q. Okay. In 2010, did GMAC ask for a return of
19 its records with respect to the Mack case?
20 A. Yes, I believe so.
Q. Okay. I'm going to refer you now to Page 36,
22 Line 17. Question
23 A. Oh, I'm sorry. I'm getting 2010. It was
24 2011. It was July 2011 I received a letter from them
25 notifying us of the of the problem.

```
Did David Stern keep track of telephone calls
 2 that were made to GMAC?
 3
        A.
               In this particular file?
                Yeah.
                I did not see evidence of any phone calls
 6 being logged or -- in the file.
               Okay. And -- and my question was: Did they
 8\, keep track of telephone calls? Not if you saw them.
 9
               The practice --
               MR. BUNNER: Objection, Your Honor. That's
10
11
         ambiguous. If he's asking for was it -- was it the
         policy to do it or is it in the file, and I think
13
         that's the problem we're having here with a lot of
         the questions.
15
                  CONTINUED CROSS-EXAMINATION
16 BY MR. GARBER:
               Okay. And -- and that -- my question is, did
18 they make a record of telephone calls? Did they make a
19 record --
20
               THE COURT: Objection overruled.
                  CONTINUED CROSS-EXAMINATION
22 BY MR. GARBER:
23
               Did they make a record of telephone calls to
24 GMAC?
25
               Was that the policy of the firm?
```

Page 85	Page 87
1 Q. Yeah.	1 A. There was no such understanding.
2 A. Yes. That was the policy of the firm.	2 Q. Okay. And it would be true, would it not,
3 Q. Okay, And did they do it in the Mack case?	3 that, in fact, you did handle counterclaims from time to
4 A. I did not see a record of a telephone log.	4 time for GMAC?
5 Q. Okay. Do you recall whether or not Stern's	5 A. Pursuant to the procedure I explained before,
6 office received an electronic transmission of the Mack	6 yes.
7 case in July of 2009 before the paper file was sent over?	7 Q. Your office sent out a voluntary dismissal on
8 A. I don't know that a paper file was ever sent	8 this case on December 7th, 2009. Correct?
9 over. Usually referrals were received electronically in	9 A. Yes.
10 2009.	10 Q. And in your notation that I want to make
11 Q. Okay. But you got a copy of the note, didn't	11 sure I have the right one. It was Exhibit F in your
12 you?	12 deposition, and I can't recall what tab it was in.
13 A. I believe we received the original note and	13 THE CLERK: Twenty-two.
14 mortgage.	14 MR. BUNNER: Twenty-two.
15 Q. So that wouldn't be electronic?	15 MR. GARBER: Twenty-two. It's today. Okay,
16 A. Right. That would be a usually a Federal	16 22. Yeah.
17 Express or a UPS delivery.	17 CONTINUED CROSS-EXAMINATION
18 Q. Okay. So did you get an electronic copy of	18 BY MR. GARBER:
19 the note in 2009?	19 Q. Do you have in Tab 22 an entry as to the
20 A. I I couldn't I couldn't tell from my	20 dismissal that was prepared by your office and filed in
21 examination of the file when the copy of the note was	21 this case dismissing the claim in chief; that is, the
22 received, other than what the comment history said.	22 foreclosure claim?
23 Tab Number 22.	23 A. Yes. There were yes, there was a
24 Q. Okay. Did you can you tell if any	24 Q. And where on this Tab 22 is the entry that
25 documents were uploaded into New Track and then	25 you did that?
	J L

Page 86
1 downloaded by David Stern on the 24th of July, 2009?
2 A. I believe you asked me that in my deposition
3 and I don't
4 Q. Yes.
5 A remember being able to tell from New Track
6 whether there were any documents downloaded.
7 Q. Okay. So can I refer you to Page 50, Line 1
8 where I asked that question?
9 A. Okay.
10 Q. "So you can't tell if any documents were
·11 uploaded in New Track and then downloaded by David Stern
12 on the 24th?"
"No, I can't tell from this printout."
14 QUESTION: "Would there ordinarily be an
15 electronic way of keeping a record of what documents were
16 downloaded?"
ANSWER: "I did not have access to New Track,
18 so I don't know if once you downloaded something you
19 could go back in and see what was downloaded. I don't
20 know."
21 A. Correct.
22 Q. Was there any understanding that the Office
$23\ \mbox{of David Stern}$ had with GMAC that they would not handle a
24 counterclaim should one have been filed in a case such as
25 the Macks?

		Page 88
١,	1	A. It's Page 1364, the third from the top on
	2	that page, Heather Smith on the 22nd of September, 2010
	3	entered voluntary dismissal to Court on 12/7/2009.
	4	Q. Okay. So that that entry was made nine or
	5	ten months after the fact that it was done. Right?
	6	A. Correct.
	7	Q. Why, if you closed your file on October 5th,
	8	as as your notes indicate, of 2009, why would you
-	9	suddenly file a voluntary dismissal on the 9th of
	10	December of 2009?
	11	A. Suddenly?
	12	Q. Yeah.
ĺ	13	A. I would expect it to be done sooner and we
	14	tried to accomplish that, but because of the thousands of
	15	files that were being dismissed, it took six to nine
	16	months from the dismissal department to dismiss a case.
	17	In this case, it only took three months because somebody,
	18	I suspect you, probably called and said, "This case has
	19	not been dismissed yet," so it was pushed to the head of
	20	the pack.
-	21	Q. Okay. So you think somebody called up to
	22	trigger this event?
	23	A. Yes, It was out of the norm of of of

Okay. And you can't say whether it was my

24 the dismissals for that period of time.

1 office or GMAC or anybody else? No, I -- I couldn't. Somebody -- somebody --3 the squeaky wheel gets attention. I'm sure that's what 4 happened. Q. Okay. Okay. And I believe when you 6 falled -- filed the voluntary dismissal, the attorney 7 that signed that said that she was the prevailing party. 8 Do you recall that, sir? That's part of the form, yes. 10 Okay. You --- and you are not trying to say 11 that GMAC was the prevailing party in that lawsuit, were 12 you? 13 Α. Technically that should have been deleted

14 from the file.

15 Okav. Okav. Was the New Track -- is that a 16 system that was maintained by GMAC?

17 A. I do not believe so.

18 Q. Okay. Do you know who does maintain it?

19 Not for certain.

20 Okay. Okay. Is -- is it maintained by a

21 third party, not GMAC and not David Stern?

22 Yes, I believe so.

23 MR. GARBER: Mr. McSurdy, I don't think I

24 have any further questions at this time.

25 Thank you very much and I'm sorry if I have 1 received after the file was clicked closed on October 5th 2 of 2009?

Page

Α. A lot of them were saved to the electronic 4 system for the file and except for one, which, again, 5 goes back to Tab 26, the Vegina Hawkins e-mail.

ο. Right, 1345.

1345. That shows what should have happened 8 in the case. The mail room properly routed -- now, this 9 was in 2010, so this was almost a year after the loan was

10 clicked closed.

11 It was routed to the -- what they thought was

12 the attorney of record, but they made a mistake there,

13 and also the paralegal, for them to review in case any

14 action was needed to send on to the client.

So based on your review, were there any other

16 papers that came in after the file was clicked closed

17 that were routed properly, ironically?

No. The majority were not routed properly.

19 So -- so even if -- so as far as you know,

20 even if there was something that could be categorized as

21 a cascade of papers received by the Stern firm, in fact,

22 only one of them was ever treated in a manner that the

23 system was designed to process the form. Is that

24 accurate?

That's correct. Based on the -- the people

1 looking at the screen that showed the file was closed,

Page 1 been pointed about anything. 2 THE WITNESS: I understand. 3 THE COURT: Redirect? MR. BUNNER: Very briefly, Your Honor. (5:36 p.m.) REDIRECT EXAMINATION 7 BY MR. BUNNER: ٥. Mr. McSurdy, I'd ask you to please turn again 9 to Exhibit 22. 10 Δ. (Complies.) And I'll ask you to direct your attention to 12 the entry on October 5, 2009, that you testified about 13 earlier regarding the file clicked closed. And based on your understanding of the system 16 there at the firm and the processing -- receipt of papers

17 in an action and how they were processed, what would have

18 happened to any paper that would come in on a file after

21 have been given to the paralegal for the attorney to

25 do you believe happened to the documents that were

22 review. In this particular case, that did not happen.

Well, what should have happened is it should

Okay. And then, based on your review, what

2 they ignored the fact that the paper still had to be 3 looked at. So your -- your -- based on your 5 understanding, your review, I believe, is it accurate you 6 just said that your belief is that the -- the employees 7 of the firm simply ignored any other papers that came in 8 after the file was clicked closed because they saw that 9 the file was clicked closed? 10 Α. Correct. 11 All right. Now, so Ms. Hawkins -- was 12 Ms. Hawkins ever the attorney at the firm who was 13 responsible for this action? No, she was not. 15 Okay. And yet --That does not excuse what -- excuse that she 17 didn't do anything, but she apparently did not take any 18 action. 19 Right. Right. But I'm just trying to 20 establish, was she the attorney responsible for this --No, she was not. 22 -- particular file? 23 Α. No. 24 All right.

MR. BUNNER: I have nothing further, Your

19 it was clicked closed?

23 The system did not work.

25

```
Testimony of FORREST McSURDY on May 16, 2012

Page 93

1 MR. SMITH T: Thank you,
```

```
Honor.
1
               THE COURT: Anything else, Mr. Garber?
2
               MR. GARBER: Yes, just brief -- briefly.
3
               THE COURT: Okay.
               (5:39 p.m.)
                      RECROSS-EXAMINATION
 6
7 BY MR. GARBER:
               Mr. McSurdy, would it be fair to say that you
9 trusted your mail room clerks to make decisions about who
               No. A system was set up specifically.
        A.
12 You'll -- you'll see in the Bates -- in the stamps from
13 the mail room, categories were set up and we taught them
14 when mail would come in, it would be under certain
15 categories, and they would -- they would scan it to those
16 categories and it would be posted to the file and then
17 the hard copy would be given to the paralegal.
               So in this particular case, the Mack case, we
19 have numerous letters directly to Ms. Shum. She was a --
20 an attorney at your firm back then. Correct?
21
               Correct.
               Wasn't it the duty of your mail room people
22
        ο.
23 to give Ms. Shum letters that were sent to her?
               The process was to go to her paralegal and
25 then her paralegal should have given it to her, yes.
```

```
Page
                                                            95
               MR. SMITH T: Thank you, Mr. McSurdy.
 2
               THE WITNESS: Thank you. Bye.
                (Whereupon, Forrest McSurdy was excused at
 3
         5:41 p.m. and this excerpt concludes.)
 6
 7
 8
10
11
12
13
14
15
16
17
19
20
21
22
23
24
25
```

```
Page
 1 Somewhere along the line that didn't happen.
               Okay. And that happened numerous times; 40
 3 or 50 times in the Mack case. Correct?
               I --- I ---
               MR. BUNNER: Objection, Your Honor --
 5
               THE WITNESS: -- couldn't --
 6
               MR. BUNNER: -- as to the number.
                 CONTINUED RECROSS-EXAMINATION
 8
 9 BY MR. GARBER:
               Okay. Whatever the number is, that's
10
        ο.
11 complain -- contained in the --
                Whatever is in -- in the exhibits --
12
               -- Exhibit 26 --
13
        Q.
               -- except for that one order that did get
14
15 routed, yes.
               MR. GARBER: Okay. Thank you.
16
               THE WITNESS: Uh-huh.
17
               THE COURT: All right. Are we done with this
18
19
         witness?
               MR. BUNNER: Yes.
20
               THE COURT: Is he excused to leave?
21
22
               MR. BUNNER: Yes.
               THE COURT: All right. Thank you, sir. Have
23
24
         a good day.
               THE WITNESS: Thank you.
25
```

```
Page
 2 STATE OF FLORIDA
 3 COUNTY OF COLLIER )
             COURT REPORTER'S HEARING CERTIFICATION
                I, Sabrina C. Beauvais, CCR, FPR, CLR,
 8 Certified Court Reporter and Notary Public, in and for
 9 the State of Florida, do hereby certify that I was
10 authorized to and did stenographically report the
11 foregoing proceedings and that this transcript is a true
12 and complete record of my stenographic notes of the
13 proceedings held.
                I further certify that I am not a relative,
15 employee, attorney or counsel of any of the parties, nor
16 am I a relative or employee of any of the parties'
17 attorneys or counsel connected with this action, nor am I
18 financially interested in the action.
                Dated this 22nd day of March, 2015.
19
20
22
                            Sabrina C. Beauvais, CCR, FPR, CLR
Certified Court Reporter
Notary Public
State of Florida at Large
23
24
25
```

•	estimony of FURREST		\$450,000.00 - aren't
	82:24, 82:24, 83:8,	60 30:7	administratively [2]
\$	83:10, 83:17, 83:20,	6:00 62:6	18:15, 26:6
	83:21, 83:23		admissible [3] 23:8, 70:9, 70:12
\$450,000.00 [2] 50:22,	2012 [2] 1:15, 83:21 2015 96:19	7	admission [2] 14:4,
51:5 \$6 33:7	2013 30:13	7 [11] 23:11, 23:12,	54:10
<b>40</b> 33.7	205 2:7	23:17, 71:20, 71:21,	admissions 52:25
0	21 [2] 75:9, 80:7	71:25, 73:12, 73:19,	admit [6] 22:25, 33:16,
	22 [19] 9:20, 9:24,	74:7, 74:9, 75:25	33:22, 54:12, 63:2,
09-7336-CA 1:7	10:6, 13:14, 13:15,	700	67:11 admitted [12] 13:20,
09-75969 10:12	14:6, 14:9, 16:24,	774-1400 2:14	14:1, 14:5, 14:10,
-	25:6, 25:7, 32:10, 32:14, 32:17, 75:9,	7th [2] 27:4, 87:8	34:5, 55:10, 67:15,
1	85:23, 87:16, 87:19,		67:21, 68:9, 68:19,
1 [4] 63:18, 68:24,	87:24, 90:9	8	68:25, 69:5
68:25, 86:7	22nd [2] 88:2, 96:19	8 [3] 74:7, 74:7, 74:9	admitting [2] 38:9, 54:25
1,000 7:6	23 [2] 75:9, 78:1 239 [3] 2:10, 2:14, 2:18	803 23:16	advise 19:11
1,400 6:20 10,000 [3] 7:10, 7:11,	239 [3] 2:10, 2:14, 2:16 24th [3] 10:18, 86:1,	806 22:20	advised [2] 19:7, 26:11
8:21	86:12		affirm 4:5
10/5/2009 [2] 25:17,	25 [7] 15:22, 16:4,	9	afternoon [2] 4:17,
26:9	28:25, 40:21, 41:7,	9/15 25:13	28:21 against [7] 33:6, 34:8,
100 [3] 6:19, 7:24, 8:1	41:18, 44:5	9/2/09 25:16	37:6, 43:9, 43:10,
1068 43:21 11,000 [2] 8:10, 8:11	26 [19] 16:12, 17:20, 35:12, 35:13, 35:18,	9/22 [2] 25:12, 25:13	49:14, 69:12
1176 [2] 43:21, 45:10	36:10, 40:21, 40:25,	9/22/09 73:21	agent [2] 72:24, 73:4
1189 45:19	41:7, 41:12, 41:18,	9/22/2010 13:9	agree 61:22
11th 35:21	44:5, 45:9, 60:12,	90 [2] 3:7, 8:1	agreeing 54:9
12 74:10	63:11, 63:17, 63:22,	905 [2] 73:18, 74:3 907 74:10	agreement [16] 50:17, 53:16, 53:20, 53:24,
12/7/2009 88:3 1241 [3] 36:7, 36:12,	91:5, 94:13	9132 2:9	70:3, 70:5, 70:19,
36:14	28 3:6 29th 13:9	9161 2:17	70:20, 70:23, 70:24,
13 74:10	2nd [3] 39:14, 39:18,	93 3:8	71:1, 71:2, 71:3, 71:8,
1345 [6] 60:13, 63:18,	81:9	95 3:9	71:17, 74:15
63:19, 63:20, 91:6,		979 43:21 9th [4] 35:3, 36:25,	agreements [2] 70:9,   70:11
91:7	3	38:10, 88:9	ahead [2] 49:5, 61:8
1355 43:21 1364 88:1	3 [3] 10:19, 11:1, 22:20	1	al 1:9
14 74:10	30 72:20	A	Alabama 2:6
15 74:10	31st [2] 12:16, 46:1		allegations [4] 47:11,
			1 61 0 60 0 60 3
150 6:18	3301 1:17	a/k/a [2] 1:8, 1:8	51:8, 52:8, 53:1
16 [2] 1:15, 74:10	3301 1:17 34101 2:18	abbreviation 9:13	allowed 53:6
16 [2] 1:15, 74:10 160 6:19	3301 1:17   34101 2:18   34102 2:14	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23,
16 [2] 1:15, 74:10	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24,
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15 4 4 [2] 3:5, 29:10	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16,
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15 4 4 [2] 3:5, 29:10 40 94:2	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15 4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15 4 4 [2] 3:5, 29:10 40 94:2	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15 4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3 apparently [3] 30:6,
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15 4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3 apparently [3] 30:6, 55:10, 92:17
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15   4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5 [4] 67:15, 74:1, 78:2,	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15  4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5 5 [4] 67:15, 74:1, 78:2, 90:12	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15   4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5 [4] 67:15, 74:1, 78:2,	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 appologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20, 10:18, 13:9, 18:14, 26:23, 29:13, 35:21,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15  4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5 5 [4] 67:15, 74:1, 78:2, 90:12 50 [2] 86:7, 94:3 500 7:6 521-8000 2:7	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24, 90:17, 91:14, 92:13,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10 appear [2] 16:14, 39:24 appears [2] 10:1, 11:7 appellate [5] 53:7,
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20, 10:18, 13:9, 18:14, 26:23, 29:13, 35:21, 36:25, 38:11, 38:14,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15  4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5 5 [4] 67:15, 74:1, 78:2, 90:12 50 [2] 86:7, 94:3 500 7:6 521-8000 2:7 552-4100 2:10	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24, 90:17, 91:14, 92:13, 92:18, 96:17, 96:18	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10 appear [2] 16:14, 39:24 appears [2] 10:1, 11:7 appellate [5] 53:7, 68:10, 68:21, 70:8,
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20, 10:18, 13:9, 18:14, 26:23, 29:13, 35:21, 36:25, 38:11, 38:14, 39:3, 39:10, 39:15,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15   4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5 5 [4] 67:15, 74:1, 78:2, 90:12 50 [2] 86:7, 94:3 500 7:6 521-8000 2:7 552-4100 2:10 5:36 90:5	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24, 90:17, 91:14, 92:13, 92:18, 96:17, 96:18 actions 8:15	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10 appear [2] 16:14, 39:24 appears [2] 10:1, 11:7 appellate [5] 53:7, 68:10, 68:21, 70:8, 70:11
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20, 10:18, 13:9, 18:14, 26:23, 29:13, 35:21, 36:25, 38:11, 38:14, 39:3, 39:10, 39:15, 39:19, 79:9, 81:9,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15   4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5 5 [4] 67:15, 74:1, 78:2, 90:12 50 [2] 86:7, 94:3 500 7:6 521-8000 2:7 552-4100 2:10 5:36 90:5 5:39 93:5	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24, 90:17, 91:14, 92:13, 92:18, 96:17, 96:18	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 appologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10 appear [2] 16:14, 39:24 appears [2] 10:1, 11:7 appellate [5] 53:7, 68:10, 68:21, 70:8, 70:11 Apples 79:6 applied [2] 74:15, 74:17
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20, 10:18, 13:9, 18:14, 26:23, 29:13, 35:21, 36:25, 38:11, 38:14, 39:3, 39:10, 39:15, 39:19, 79:9, 81:9, 85:7, 85:10, 85:19,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15   4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5 5 [4] 67:15, 74:1, 78:2, 90:12 50 [2] 86:7, 94:3 500 7:6 521-8000 2:7 552-4100 2:10 5:36 90:5	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24, 90:17, 91:14, 92:13, 92:18, 96:17, 96:18 actions 8:15 active [3] 8:11, 8:12, 28:4 activity 12:19	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10 appear [2] 16:14, 39:24 appears [2] 10:1, 11:7 appellate [5] 53:7, 68:10, 68:21, 70:8, 70:11 Apples 79:6
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20, 10:18, 13:9, 18:14, 26:23, 29:13, 35:21, 36:25, 38:11, 38:14, 39:3, 39:10, 39:15, 39:19, 79:9, 81:9, 85:7, 85:10, 85:19, 86:1, 87:8, 88:8, 88:10, 90:12, 91:2	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15   4 4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5 5 [4] 67:15, 74:1, 78:2, 90:12 50 [2] 86:7, 94:3 500 7:6 521-8000 2:7 552-4100 2:10 5:36 90:5 5:39 93:5 5:41 [2] 1:16, 95:4	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24, 90:17, 91:14, 92:13, 92:18, 96:17, 96:18 active [3] 8:11, 8:12, 28:4 activity 12:19 acts [2] 72:25, 73:1	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 appologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10 appear [2] 16:14, 39:24 appears [2] 10:1, 11:7 appellate [5] 53:7, 68:10, 68:21, 70:8, 70:11 Apples 79:6 applied [2] 74:15, 74:17 appropriate [2] 14:1, 76:24
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20, 10:18, 13:9, 18:14, 26:23, 29:13, 35:21, 36:25, 38:11, 38:14, 39:3, 39:10, 39:15, 39:19, 79:9, 81:9, 85:7, 85:10, 85:19, 86:1, 87:8, 88:8, 88:10, 90:12, 91:2 2010 [17] 5:18, 6:19,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15   4  4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5  5 [4] 67:15, 74:1, 78:2, 90:12 50 [2] 86:7, 94:3 500 7:6 521-8000 2:7 552-4100 2:10 5:36 90:5 5:39 93:5 5:41 [2] 1:16, 95:4 5th [3] 69:12, 88:7, 91:1	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24, 90:17, 91:14, 92:13, 92:18, 96:17, 96:18 active [3] 8:11, 8:12, 28:4 activity 12:19 acts [2] 72:25, 73:1 actual [3] 70:4, 83:18,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 appologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10 appear [2] 16:14, 39:24 appears [2] 10:1, 11:7 appellate [5] 53:7, 68:10, 68:21, 70:8, 70:11 Apples 79:6 applied [2] 74:15, 74:17 appropriate [2] 14:1, 76:24 approximately [2] 7:3,
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20, 10:18, 13:9, 18:14, 26:23, 29:13, 35:21, 36:25, 38:11, 38:14, 39:3, 39:10, 39:15, 39:19, 79:9, 81:9, 85:7, 85:10, 85:19, 86:1, 87:8, 88:8, 88:10, 90:12, 91:2 2010 [17] 5:18, 6:19, 7:9, 7:15, 7:23, 8:1,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15   4  4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5  5 [4] 67:15, 74:1, 78:2, 90:12 50 [2] 86:7, 94:3 500 7:6 521-8000 2:7 552-4100 2:10 5:36 90:5 5:39 93:5 5:41 [2] 1:16, 95:4 5th [3] 69:12, 88:7,	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24, 90:17, 91:14, 92:13, 92:18, 96:17, 96:18 actions 8:15 active [3] 8:11, 8:12, 28:4 activity 12:19 acts [2] 72:25, 73:1 actual [3] 70:4, 83:18, 83:20	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10 appear [2] 16:14, 39:24 appears [2] 10:1, 11:7 appellate [5] 53:7, 68:10, 68:21, 70:8, 70:11 Apples 79:6 applied [2] 74:15, 74:17 appropriate [2] 14:1, 76:24 approximately [2] 7:3, 8:21
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20, 10:18, 13:9, 18:14, 26:23, 29:13, 35:21, 36:25, 38:11, 38:14, 39:3, 39:10, 39:15, 39:19, 79:9, 81:9, 85:7, 85:10, 85:19, 86:1, 87:8, 88:8, 88:10, 90:12, 91:2 2010 [17] 5:18, 6:19, 7:9, 7:15, 7:23, 8:1, 8:2, 8:9, 8:9, 8:20,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15   4  4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5  5 [4] 67:15, 74:1, 78:2, 90:12 50 [2] 86:7, 94:3 500 7:6 521-8000 2:7 552-4100 2:10 5:36 90:5 5:39 93:5 5:41 [2] 1:16, 95:4 5th [3] 69:12, 88:7, 91:1	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24, 90:17, 91:14, 92:13, 92:18, 96:17, 96:18 active [3] 8:11, 8:12, 28:4 activity 12:19 acts [2] 72:25, 73:1 actual [3] 70:4, 83:18,	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 appologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10 appear [2] 16:14, 39:24 appears [2] 10:1, 11:7 appellate [5] 53:7, 68:10, 68:21, 70:8, 70:11 Apples 79:6 applied [2] 74:15, 74:17 appropriate [2] 14:1, 76:24 approximately [2] 7:3,
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20, 10:18, 13:9, 18:14, 26:23, 29:13, 35:21, 36:25, 38:11, 38:14, 39:3, 39:10, 39:15, 39:19, 79:9, 81:9, 85:7, 85:10, 85:19, 86:1, 87:8, 88:8, 88:10, 90:12, 91:2 2010 [17] 5:18, 6:19, 7:9, 7:15, 7:23, 8:1, 8:2, 8:9, 8:9, 8:20, 58:21, 60:25, 82:18,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15   4  4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5  5 [4] 67:15, 74:1, 78:2, 90:12 50 [2] 86:7, 94:3 500 7:6 521-8000 2:7 552-4100 2:10 5:36 90:5 5:39 93:5 5:41 [2] 1:16, 95:4 5th [3] 69:12, 88:7, 91:1  6  6  6 [7] 63:9, 64:4, 64:10,	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24, 90:17, 91:14, 92:13, 92:18, 96:17, 96:18 active [3] 8:11, 8:12, 28:4 activity 12:19 acts [2] 72:25, 73:1 actual [3] 70:4, 83:18, 83:20 ad 69:5 additional 45:1 adequately 47:22	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10 appear [2] 16:14, 39:24 appears [2] 10:1, 11:7 appellate [5] 53:7, 68:10, 68:21, 70:8, 70:11 Apples 79:6 applied [2] 74:15, 74:17 appropriate [2] 14:1, 76:24 approximately [2] 7:3, 8:21 Arant 2:4
16 [2] 1:15, 74:10 160 6:19 16th [2] 38:14, 39:3 17 [2] 74:10, 82:22 18 75:8 1819 2:6 18th 58:21 19 75:8 1995 [6] 5:3, 6:11, 6:17, 7:3, 7:7, 7:22 1996 [2] 5:18, 7:7 1st [4] 12:15, 29:13, 39:10, 81:8  2 2 [2] 73:24, 74:23 20 [2] 7:25, 75:9 2007QS3 1:5 2008 7:1 2009 [26] 7:9, 8:20, 10:18, 13:9, 18:14, 26:23, 29:13, 35:21, 36:25, 38:11, 38:14, 39:3, 39:10, 39:15, 39:19, 79:9, 81:9, 85:7, 85:10, 85:19, 86:1, 87:8, 88:8, 88:10, 90:12, 91:2 2010 [17] 5:18, 6:19, 7:9, 7:15, 7:23, 8:1, 8:2, 8:9, 8:9, 8:20,	3301 1:17 34101 2:18 34102 2:14 34108 2:10 34112 1:18 35 [2] 72:19, 80:7 35203 2:6 36 82:21 37 83:15   4  4 [2] 3:5, 29:10 40 94:2 4:06 [2] 1:16, 4:4 4:33 28:18  5  5 [4] 67:15, 74:1, 78:2, 90:12 50 [2] 86:7, 94:3 500 7:6 521-8000 2:7 552-4100 2:10 5:36 90:5 5:39 93:5 5:41 [2] 1:16, 95:4 5th [3] 69:12, 88:7, 91:1  6  6 [7] 63:9, 64:4, 64:10, 64:14, 65:12, 74:7, 83:15	abbreviation 9:13 ability 55:4 able [6] 24:23, 31:14, 31:16, 52:1, 54:16, 86:5 absence [7] 22:19, 22:20, 22:23, 23:2, 23:9, 24:1, 24:8 absolutely [3] 13:11, 20:25, 52:12 access 86:17 accommodate 61:21 accomplish 88:14 according [2] 31:2, 46:11 accurate [4] 16:19, 27:14, 91:24, 92:5 acknowledge [2] 54:3, 54:7 action [14] 5:24, 6:8, 12:14, 18:5, 18:11, 20:24, 21:18, 21:24, 90:17, 91:14, 92:13, 92:18, 96:17, 96:18 actions 8:15 active [3] 8:11, 8:12, 28:4 activity 12:19 acts [2] 72:25, 73:1 actual [3] 70:4, 83:18, 83:20 ad 69:5 additional 45:1	allowed 53:6 already [9] 37:6, 47:1, 48:3, 48:20, 48:23, 63:10, 63:12, 63:24, 67:20 alterations 76:2 although 48:11 ambiguous [2] 72:17, 84:11 AMERICAS 1:4 amount [2] 19:9, 26:14 answered [3] 19:16, 20:20, 35:24 anticipated 19:10 anymore 13:7 apologize 82:3 apparently [3] 30:6, 55:10, 92:17 appeal 68:7 appealed 48:10 appear [2] 16:14, 39:24 appears [2] 10:1, 11:7 appellate [5] 53:7, 68:10, 68:21, 70:8, 70:11 Apples 79:6 applied [2] 74:15, 74:17 appropriate [2] 14:1, 76:24 approximately [2] 7:3, 8:21 Arant 2:4 areas 48:7

12 0516 McSurdy exc

Т	estimony of FORREST <b>N</b>	Acsurby on May 16, 20	arguably - Complies
arguably 23:3	93:12	capture 59:18	49:3, 75:5, 82:3
argue 55:17	Beauvais [4] 1:20, 2:16,	captures 59:17	clearly 51:23
argued 56:24	96:7, 96:22	care 75:5	clerical 43:16 clerk [20] 4:5, 4:10,
argument [8] 24:2, 30:2,	became 68:21	Carter 70:19	32:10, 54:16, 54:17,
47:5, 50:24, 52:21,	become 6:18	cascade 91:21 case [72] 1:7, 6:22,	54:19, 54:22, 60:11,
55:2, 57:1, 73:5 argumentative 52:19	begin 71:9 beginning [2] 11:14,	6:25, 8:23, 9:6, 9:8,	61:5, 61:6, 61:9,
arguments 61:17	61:2	9:13, 10:11, 16:16,	63:23, 64:13, 67:15,
aside [2] 46:25, 74:14	behalf [4] 33:10, 55:16,	17:1, 17:5, 17:12,	67:18, 67:20, 69:2,
asking [10] 13:20,	70:7, 72:25	21:5, 24:21, 24:24,	69:4, 69:7, 87:13 Clerk's 39:13
22:25, 30:5, 40:5,	behind 26:16	26:13, 26:17, 27:15, 31:2, 31:9, 31:23,	clerks 93:9
42:23, 49:21, 70:22, 80:16, 81:21, 84:11	belief 92:6 believed [2] 28:9, 28:11		clicked [11] 25:19,
aspects 58:9	BERRY 1:8	38:19, 40:16, 46:19,	25:23, 26:10, 27:4,
assigned [2] 18:24, 31:9	best 49:20	46:24, 47:12, 47:23,	90:13, 90:19, 91:1,
assistant 65:1	beyond 48:25	49:15, 49:22, 50:22,	91:10, 91:16, 92:8, 92:9
assume [3] 39:4, 52:5,	bias [8] 33:13, 48:17,	50:23, 52:1, 52:10, 52:14, 53:2, 54:10,	client [11] 7:19, 19:7,
71:7 assuming [2] 13:19, 20:6	48:20, 51:23, 56:18, 56:21, 57:7, 70:7	60:24, 60:24, 61:21,	19:11, 20:22, 22:10,
attach [3] 19:5, 29:17,	billing [2] 78:23, 78:24	62:17, 63:7, 64:18,	22:12, 25:15, 30:4,
30:20	binder [4] 9:16, 9:21,	64:25, 69:11, 69:16,	47:2, 47:8, 91:14
attached [5] 29:7,	10:7, 15:23	69:17, 69:20, 70:5,	clients [3] 8:4, 21:16, 78:6
30:19, 30:22, 60:21,	Birmingham 2:6	70:13, 71:15, 76:20, 76:22, 77:3, 77:21,	close 67:4
62:17	blindly 40:5 blush 71:7	82:19, 85:3, 85:7,	closed [23] 18:15,
attention [2] 89:3, 90:11	bottom 11:1	86:24, 87:8, 87:21,	25:14, 25:20, 25:24,
attorney [29] 4:23, 5:9,	Boult 2:4	88:16, 88:17, 88:18,	26:4, 26:6, 26:8,
5:12, 6:16, 18:2, 18:3,	Box 2:17	90:22, 91:8, 91:13,	26:10, 27:5, 27:8, 27:18, 28:6, 28:11,
18:20, 18:22, 18:22,	Bradley 2:4	93:18, 93:18, 94:3 cases [9] 7:3, 8:3,	69:17, 88:7, 90:13,
18:24, 19:25, 20:14,	<pre>brief [2] 70:15, 93:3 briefly [3] 73:18, 90:4,</pre>	26:17, 28:4, 47:7,	90:19, 91:1, 91:10,
31:5, 31:8, 37:11, 37:12, 47:4, 51:16,	93:3	51:14, 70:11, 79:8,	91:16, 92:1, 92:8, 92:9
59:25, 60:19, 64:24,	bring [2] 19:12, 48:17	79:18	CLR [4] 1:20, 2:16,
64:25, 89:6, 90:21,	brought [7] 10:17,	categories [4] 79:4,	96:7, 96:22 CMS 9:13
91:12, 92:12, 92:20,	23:18, 26:1, 26:5, 26:12, 27:8, 55:1	93:13, 93:15, 93:16 categorized 91:20	code [3] 23:4, 44:13,
93:20, 96:15 attorney's 47:8	Buckel 2:8	caught 31:6	46:4
attorneys [4] 6:19,	budget [5] 18:25, 21:20,	caused 24:25	codes 46:4
19:18, 65:3, 96:17	21:23, 21:25, 24:9	cc 65:4 CCR [4] 1:20, 2:16,	coding [2] 45:2, 46:12 codings [2] 44:15, 44:17
audit [3] 8:8, 8:9,	budgetary 62:2 Bunner [70] 2:8, 2:22,	96:7, 96:22	Cohen [5] 25:18, 58:17,
79:16 August [3] 29:13, 58:21,	3:5, 3:7, 4:16, 7:17,	certain [5] 44:17, 58:9,	58:20, 64:21, 65:1
60:25	11:6, 13:13, 13:22,	83:19, 89:19, 93:14	COLETTE 2:20
Austin 60:2	14:3, 14:7, 14:12,	certainly [5] 52:9,	Colleen 55:25 Collier [3] 1:1, 1:17,
authenticate 50:8	15:17, 20:17, 20:19, 22:17, 22:23, 23:2,	- 54:5, 57:22, 61:20, 62:8	96:3
authority 23:20 authorized 96:10	23:12, 23:18, 23:22,	certificate [2] 40:9,	comment [9] 13:16,
available 45:3	24:6, 24:15, 24:19,	44:1	13:25, 25:5, 25:9,
Avenue 2:6	25:22, 28:15, 29:19,	Certification [2] 3:9,	26:19, 32:16, 57:15,
avoid [2] 20:10, 75:15	30:3, 32:7, 36:10,	96:5 Certified [3] 1:21,	66:15, 85:22 comments 48:11
	36:12, 47:1, 47:10, 49:16, 50:6, 50:8,	96:8, 96:23	committed [2] 42:20,
В	51:24, 55:13, 55:16,	certify [2] 96:9, 96:14	42:25
backwards [2] 10:22,	57:2, 58:4, 58:11,	chance [2] 23:15, 24:2	commonly 14:14 communicate [4] 14:25,
11:2	60:5, 60:13, 62:12,	changed 31:6 charged 21:16	15:3, 77:3, 77:17
bank [14] 1:4, 2:8, 6:4, 21:7, 21:8, 21:10,	63:10, 63:14, 63:16, 63:18, 63:20, 63:22,	chief 87:21	communication [4] 15:7,
21:13, 45:19, 55:14,	65:17, 68:23, 69:24,	chronological [2] 11:8,	15:12, 19:6, 21:11
55:17, 55:19, 56:3,	70:10, 70:16, 72:15,	38:5	communications [4] 18:7,
63:20, 69:12	72:17, 72:23, 75:11,	chronology 20:8	18:9, 22:1, 79:1 company [5] 1:4, 14:18,
bar [7] 44:13, 44:15,	80:21, 84:10, 87:14, 90:4, 90:7, 92:25,	Circuit [3] 1:1, 1:1, 1:1, 1:19	14:23, 49:13, 80:3
44:16, 45:1, 46:4, 46:4, 46:12	94:5, 94:7, 94:20,	circumstances 20:9	compared [2] 43:9, 43:9
bar-coded [10] 44:12,	94:22	cited 49:15	compel 42:24
44:16, 45:10, 45:13,	Bye 95:2	Citibank<0174 [4] 7:24, 8:8, 8:10, 79:15	competent 49:18 complain 94:11
45:15, 45:20, 45:22,		claim [3] 30:6, 87:21,	complaint [17] 28:25,
45:24, 46:1, 46:6 BARRY [2] 1:8, 1:8	С	87:22	29:3, 29:6, 29:7,
base 7:19	cabinet 28:13	claiming 50:22	29:18, 30:15, 31:5,
bases [3] 47:20, 49:17,	can't [12] 44:20, 52:7,	clarification 10:21 clarify [4] 19:15,	31:12, 33:6, 33:18, 34:14, 35:20, 36:13,
51:25	52:10, 65:14, 74:24, 76:5, 83:5, 83:7,	20:11, 42:14, 64:19	37:7, 38:6, 38:10, 61:3
basic 71:9 basically [2] 42:6, 44:4	86:10, 86:13, 87:12,	clarifying 65:7	complete 96:12
Bates [6] 43:12, 43:18,	88:25	clause 57:7	completely 19:5
44:3, 58:23, 58:25,	cannot 67:12	clear [5] 19:18, 48:25,	Complies [6] 9:22,
z .			· · · · · · · · · · · · · · · · · · ·

•	estimony or Lorinzon		Complies - dismissed
15:24, 16:2, 16:14,	77:4, 77:5, 78:21,	67:19, 68:1, 68:8,	37:16, 37:19, 38:14,
36:15, 90:10	86:21, 87:8, 88:6,	68:14, 68:15, 68:19,	39:2, 39:10, 39:13
computer [5] 9:6, 17:22,	91:25, 92:10, 93:20,	68:21, 68:24, 69:3,	defend [5] 19:2, 21:17,
25:25, 44:14, 44:15	93:21, 94:3	69:5, 70:1, 70:17,	21:24, 22:3, 47:22
concern 63:24	couldn't [4] 85:20,	70:19, 70:22, 71:4,	defendant [2] 1:10,
concerning [4] 58:9,	85:20, 89:2, 94:6	71:24, 72:16, 73:8,	70:21 Defendant's [2] 39:14,
58:22, 63:7, 77:3	counsel [15] 5:11,	75:17, 75:21, 80:25,	65:12
concludes 95:4	13:18, 19:13, 34:5,	81:3, 84:20, 88:3, 90:3, 93:2, 93:4,	defendants 70:20
conclusion [2] 25:2,	36:8, 40:18, 50:6,	94:18, 94:21, 94:23,	defense [3] 13:16,
25:3	51:25, 61:13, 70:14,	96:5, 96:8, 96:23	19:10, 59:13
conduct 17:4	73:2, 80:22, 82:8,	court's [4] 46:16,	define 52:16
conducted 12:18	96:15, 96:17 Counselor 46:22	48:19, 68:25, 69:2	delay [2] 12:13, 13:25
conference [2] 60:24, 64:19	count 72:14	Courthouse 1:17	deleted 89:13
confidence 43:16	counterclaim [39] 16:25,	courts 70:8	delivered 18:19
confirm [2] 31:16, 40:8	17:12, 18:10, 18:12,	cover 41:9	delivery 85:17
confirmed 41:12	18:18, 19:2, 19:3,	create 73:3	department [11] 5:17,
connected 96:17	19:8, 19:11, 19:17,	cross-examinatio [31]	11:19, 11:20, 17:8,
connection 47:22	20:14, 20:23, 21:3,	3:6, 28:17, 28:19,	17:9, 17:11, 20:21,
considered [2] 28:5,	21:12, 21:21, 21:24,	30:12, 32:12, 34:11,	27:21, 27:25, 28:14,
31:18	22:3, 22:6, 23:10,	36:18, 38:7, 45:7,	88:16 deposition [12] 32:4,
consistent [2] 27:15,	24:9, 27:2, 27:3, 27:7,	49:10, 57:17, 57:19,	62:25, 71:21, 72:9,
27:17	30:9, 34:24, 35:2,	58:6, 58:14, 59:21,	77:20, 77:20, 80:5,
constitute 44:4	35:5, 36:4, 36:13,	60:14, 62:14, 64:6,	81:21, 82:4, 83:13,
constraints 62:2	36:21, 36:24, 37:1,	65:9, 66:2, 67:22, 69:8, 71:12, 72:6,	86:2, 87:12
construed 23:23	37:8, 37:13, 38:19,	73:10, 75:6, 75:22,	describe [3] 6:14, 7:21,
contained [2] 67:21,	47:15, 61:3, 82:1,	81:6, 84:15, 84:21,	8:17
94:11	86:24 counterclaims [6] 21:17,	87:17	described 18:8
contents 70:23	34:8, 47:20, 47:21,	cross-examine [2] 23:15,	
contesting 40:1	48:1, 87:3	24:3	46:12, 74:1
context 70:13 continue [5] 20:16,	County [3] 1:1, 1:17,	Cummings 2:5	designation 39:17
54:16, 62:13, 64:17,	96:3	current [2] 18:16, 26:12	designed 91:23
65:8	couple 51:24	custodian [3] 5:20,	detailed 56:9
CONTINUED [35] 7:16,	course [6] 12:18, 22:14,	24:22, 82:9	determine 24:23
11:5, 14:11, 15:16,	23:7, 24:13, 41:22,		determined [3] 8:24,
20:18, 24:5, 24:18,	67:7	D	9:7, 19:1
25:21, 30:12, 32:12,	court [148] 1:1, 1:19,		Deutsche [18] 1:4, 2:8,
34:11, 36:18, 38:7,	1:21, 3:9, 7:13, 10:21,	damage 50:18	21:7, 21:8, 21:10,
45:7, 49:10, 58:6,	10:25, 11:4, 13:16,	damages 50:22	21:12, 36:7, 43:12,
58:14, 59:21, 60:14,	13:18, 13:23, 14:5,	date [14] 1:15, 14:10,	43:20, 43:21, 45:19,
62:14, 64:6, 65:9,	14:8, 15:10, 15:14,	17:17, 17:18, 17:20,	55:14, 55:16, 55:19, 56:3, 63:20, 69:12,
66:2, 67:22, 69:8,	19:15, 19:20, 20:5,	25:11, 26:9, 35:2, 36:24, 37:2, 38:5,	73:18
71:12, 72:6, 73:10,	20:11, 20:16, 22:22,	61:22, 61:24, 64:5	diligence 51:10
75:6, 75:22, 81:6,	22:24, 22:25, 23:11,	dated [3] 39:2, 66:20,	direct [13] 3:5, 4:15,
84:15, 84:21, 87:17,	23:13, 23:17, 23:24,	96:19	7:16, 11:5, 14:11,
94:8	24:4, 24:17, 26:20, 26:23, 28:2, 28:17,	dates [2] 40:9, 44:17	15:16, 20:18, 24:5,
contract [14] 50:15,	29:21, 30:2, 30:11,	Davia 65:4	24:18, 25:21, 28:24,
50:16, 53:14, 53:17,	33:17, 33:20, 34:1,	David [57] 2:12, 2:20,	77:6, 90:11
53:18, 54:6, 54:8,	34:4, 34:10, 36:8,	4:25, 5:2, 5:5, 33:3,	directed 66:24
54:10, 54:25, 55:9, 56:15, 57:6, 78:14,	36:11, 36:16, 39:9,	33:4, 33:23, 37:5,	direction 56:22
78:17	40:2, 40:11, 40:14,	37:12, 40:16, 42:17,	directly [3] 53:12,
contracts 54:1	41:4, 41:6, 41:9,	44:12, 46:17, 47:13,	80:3, 93:19
contrary [2] 27:10, 57:4	41:14, 41:16, 42:5,	50:15, 50:19, 50:23,	disagreement 47:19
contribution 75:25	42:13, 43:4, 44:3,	51:1, 51:3, 53:14,	disappointed 47:25
control 82:10	44:24, 45:6, 45:19,	54:25, 66:5, 66:6,	discovery [6] 44:8,
conversations 15:6	46:16, 46:22, 47:7,	69:10, 69:14, 69:22,	54:2, 55:12, 56:3,
copied 35:9	47:10, 48:8, 49:5,	71:15, 71:19, 72:12,	56:6, 62:23 discrepancy 81:19
copies [2] 49:24, 60:9	49:8, 50:5, 50:7, 50:9,	73:13, 73:21, 73:22,	discussed 46:16
corner [2] 26:3, 66:5	50:25, 51:7, 51:19,	73:25, 74:3, 74:7, 74:9, 74:11, 75:1,	discusses 23:21
corporate 39:18	52:10, 52:21, 52:24,	75:9, 75:13, 75:14,	discussion [2] 70:15,
correct [48] 10:23,	53:22, 54:9, 54:15, 54:18, 54:20, 54:23,	75:24, 76:2, 76:8,	71:5
13:3, 13:21, 20:15,	55:3, 56:14, 56:21,	76:11, 76:12, 76:23,	discussions 71:2
29:1, 29:8, 29:13,	57:15, 57:24, 58:13,	76:23, 80:9, 80:20,	dismiss [2] 26:13, 88:16
29:14, 31:1, 31:9, 32:15, 32:19, 34:23,	59:7, 59:9, 59:12,	81:14, 84:1, 86:1,	dismissal [11] 24:25,
35:16, 38:15, 39:3,	59:17, 60:1, 60:6,	86:11, 86:23, 89:21	26:19, 27:21, 27:25,
39:11, 39:15, 39:19,	61:4, 61:7, 61:10,	deal 53:21	28:14, 87:7, 87:20,
45:11, 45:12, 46:1,	61:13, 61:20, 62:9,	December [4] 5:3, 26:23,	88:3, 88:9, 88:16, 89:6
46:7, 46:8, 60:19,	62:13, 63:2, 63:15,	87:8, 88:10	dismissals 88:24
60:20, 62:18, 71:17,	63:17, 63:19, 63:21,	decisions 93:9	dismissed [10] 26:15,
72:13, 73:13, 73:25,	63:23, 64:16, 64:23,	decrease [2] 6:22, 7:18	26:18, 27:23, 27:25,
74:4, 74:5, 74:8,	65:7, 65:20, 65:23,	deemed 52:2	28:2, 30:8, 69:15,
74:11, 75:9, 75:25,	67:10, 67:14, 67:16,	default [7] 29:12,	69:21, 88:15, 88:19
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \			

# Decl. Exhibit Y Pg 30 of 36 Testimony of FORREST McSURDY on May 16, 2012

	_
	7
	di-minaina [2] 26.17
	dismissing [2] 26:17, 87:21
	dispersing 65:3
İ	dispute [5] 42:2, 42:3,
ı	42:15, 43:24, 43:25
	DIVISION 1:2
	document [16] 15:25,
i	17:19, 25:9, 40:25, 42:24, 56:11, 57:18,
ı	42:24, 56:11, 57:18,
ı	58:5, 59:1, 62:21,
ı	62:22, 65:11, 65:15, 66:8, 67:2, 67:11
ı	documents [42] 9:23,
	10:4, 11:23, 16:3,
I	16:7, 16:9, 16:14,
ı	16:20, 17:4, 17:19,
	24:21, 32:18, 32:24,
	35:5, 39:1, 40:4,
	40:15, 40:20, 41:7,
	41:10, 41:13, 41:17,
	41:23, 41:24, 42:7,
İ	43:11, 43:20, 44:10,
	44:21, 54:5, 55:18,
ı	56:2, 56:5, 57:23,
	66:19, 66:24, 83:19, 85:25, 86:6, 86:10,
	86:15, 90:25

86:11, 86:16, 86:18, 86:19 dozen 8:22 dramatically 6:25

downfall 82:15 downloaded [8] 16:15,

42:22

due [2] 18:15, 51:10 duly 4:13 duty [3] 5:13, 37:12, 93:22

32:14, 86:1, 86:6,

doubt [3] 38:22, 38:25,

#### E

```
e-mail [10] 22:10,
 45:18, 45:21, 60:8,
60:16, 62:16, 62:18,
63:7, 64:19, 91:5
e-mailed 19:4
e-mails [5] 15:5, 15:11,
 58:8, 77:13, 77:14
earlier [3] 47:18,
 78:13, 90:13
easiest 43:19
East 1:17
effort 69:20
Ehrhardt 23:19
either [5] 21:12, 22:10,
 34:4, 43:6, 68:7
electronic [17] 8:23,
15:7, 16:15, 17:22,
 27:6, 35:9, 35:16,
 35:18, 37:18, 67:3,
78:10, 80:15, 85:6,
 85:15, 85:18, 86:15,
 91:3
electronically [3]
77:17, 78:3, 85:9
Eleven 8:12
Eleventh 2:13
Elizabeth 65:4
Elsa [3] 31:9, 31:16,
45:10
employee [3] 60:17,
96:15, 96:16
```

```
11:25, 60:17, 92:6
employer 4:24
enormous 26:14
enter 70:20
entered [7] 25:14,
 39:10, 67:20, 69:12, 75:14, 76:5, 88:3
entire [3] 31:23, 53:17,
 57:18
entity 14:13
entries [10] 12:3, 12:7, 12:17, 12:22, 25:13,
 71:19, 72:12, 73:4,
 76:13, 76:24
entry [14] 12:6, 12:15,
 22:19, 25:17, 26:21,
 26:22, 73:22, 74:23, 76:3, 76:12, 87:19,
 87:24, 88:4, 90:12
especially 7:1
ESQUIRE [3] 2:4, 2:8,
 2:12
establish [5] 29:23,
 48:9, 50:11, 56:21,
 92:20
established [2] 30:7,
 56:18
estimate 61:14
estimated 21:19
et 1:9
Evan [4] 58:16, 58:20,
 64:20, 65:1
event [5] 20:23, 23:4,
 68:6, 76:19, 88:22
events 13:24
everybody 61:24
everyone 60:10
everything [2] 11:13,
 43:8
evidence [29] 13:15,
 14:10, 23:4, 23:10,
 32:2, 49:20, 49:23,
 50:1, 50:4, 52:7, 52:7,
 52:11, 52:15, 52:17,
 52:18, 53:18, 54:10,
 55:10, 55:21, 57:19,
 63:3, 63:7, 63:10,
63:14, 63:24, 68:20, 69:1, 69:6, 84:5 exactly [4] 23:21, 43:15, 44:6, 48:18
examination [15] 3:5,
 3:7, 4:15, 7:16, 11:5,
 14:11, 15:16, 20:18, 24:5, 24:18, 25:21,
 28:24, 48:6, 85:21,
 90:6
examined 4:14
example [6] 8:6, 12:14,
 17:19, 55:18, 61:1,
 70:19
except [2] 91:4, 94:14
exception [4] 22:21,
 23:4, 23:16, 23:22
excerpt [2] 1:13, 95:4
excusable [9] 30:1,
 30:4, 47:2, 47:3,
47:14, 48:1, 51:10, 51:12, 51:14 excuse [4] 64:16, 68:1,
 92:16, 92:16
excused [3] 51:13,
 94:21, 95:3
exhibit [34] 13:15,
```

14:9, 16:12, 16:24,

```
29:7, 32:3, 32:7,
 40:25, 55:13, 55:15, 55:18, 55:23, 55:24, 56:11, 57:12, 63:9,
 63:11, 64:4, 64:10,
64:14, 65:12, 67:21, 68:8, 68:15, 68:25, 69:2, 71:20, 71:20,
 71:21, 72:11, 75:25, 87:11, 90:9, 94:13
exhibits [2] 40:21,
 94:12
existed 57:10
expect 88:13
explain [2] 50:9, 81:19
explained 87:5
explanation 59:16
Express 85:17
Extensively 15:21
extra 21:17
extremely [2] 57:13,
 68:6
               F
```

```
facts [2] 52:16, 52:17
failed 24:23
fails 73:5
failure 51:10
fair [8] 31:22, 32:23, 43:13, 48:12, 57:21, 57:22, 79:17, 93:8
fall 44:11
falled 89:6
familiar [2] 14:13,
 78:18
fashion 37:13
faster [2] 41:2, 41:3
favor [4] 33:15, 50:25,
 51:1, 51:19
faxes [3] 77:9, 77:10,
 77:11
Federal [2] 2:5, 85:16
Fifth 2:6
file [101] 8:24, 8:25, 9:3, 9:5, 9:9, 9:10,
 10:12, 10:13, 10:20,
 12:6, 12:6, 16:8, 16:8,
 16:8, 16:18, 17:23, 18:1, 18:5, 18:15,
 18:23, 22:8, 25:4,
 25:14, 25:14, 25:19,
25:23, 26:1, 26:2,
 26:2, 26:3, 26:5, 26:6,
 26:8, 26:20, 27:4,
 27:7, 27:13, 27:18,
 27:19, 27:20, 28:9,
 28:9, 28:11, 28:11,
 31:17, 35:10, 35:16,
35:16, 35:18, 37:18,
37:20, 38:18, 38:21,
 58:1, 58:3, 65:6, 66:1,
 66:14, 66:19, 67:3,
67:4, 67:5, 79:23,
80:2, 80:9, 80:11,
 80:12, 80:15, 80:16,
80:20, 81:10, 81:14,
81:16, 81:17, 81:23,
 81:24, 82:6, 82:11,
 83:5, 83:10, 83:17,
 83:20, 84:3, 84:6,
84:12, 85:7, 85:8,
 85:21, 88:7, 88:9,
 89:14, 90:13, 90:18, 91:1, 91:4, 91:16,
```

```
92:1, 92:8, 92:9,
92:22, 93:16
file's 27:8
filed [16] 17:1, 18:10,
 19:8, 20:23, 21:4,
 24:24, 24:25, 33:6,
 34:25, 35:20, 37:5,
 49:12, 49:13, 86:24,
 87:20, 89:6
files [16] 7:24, 8:10,
 8:11, 8:12, 11:19,
 18:8, 21:1, 27:22,
 27:24, 27:25, 28:3, 28:5, 28:13, 35:15,
 43:22, 88:15
filing 20:8
filings 37:22
financially 96:18
finish [3] 54:20, 62:3,
 62:4
finishing 61:21
firm [69] 5:6, 5:7, 5:9, 5:12, 5:14, 5:20, 5:22, 5:23, 6:6, 6:12, 6:15, 6:18, 7:19, 8:3, 8:13,
 10:18, 10:20, 11:20,
 11:25, 12:2, 12:19,
12:21, 12:23, 13:3,
 13:10, 14:25, 15:3,
 15:19, 16:25, 17:7,
21:2, 21:7, 21:15,
22:2, 22:15, 24:22,
 24:23, 24:24, 25:5,
 25:9, 28:4, 28:5, 28:8,
28:9, 28:11, 29:24,
 30:16, 31:3, 34:8,
 39:25, 40:17, 40:22,
 42:2, 47:21, 49:4,
53:24, 54:1, 59:25,
 64:23, 64:25, 69:14,
 82:15, 84:25, 85:2,
90:16, 91:21, 92:7,
92:12, 93:20
firm's [2] 6:7, 58:18
five [5] 6:17, 54:18, 61:7, 61:16, 72:19
five-minute 45:22
Floor 2:9
Florida [10] 1:1, 1:18,
 2:10, 2:14, 2:16, 2:18,
 72:24, 96:2, 96:9,
 96:24
flowing 39:25
followed 44:14
follows 4:14
foreclosure [14] 8:15,
 14:24, 15:1, 16:8,
 17:9, 17:11, 18:23,
 20:23, 21:17, 27:11, 65:16, 69:16, 81:22,
 87:22
foreclosures [4] 7:6,
 7:12, 17:7, 26:15
foregoing 96:11
format 61:22
Forrest [5] 1:13, 3:4,
 4:12, 4:21, 95:3
forward 10:17
Fourth 2:9
FPR [4] 1:20, 2:16,
96:7, 96:22
frame [3] 6:21, 7:13,
 83:22
frankly 56:22
FRITZ [2] 1:8, 1:8
```

Page: 100

dismissing - FRITZ

employees [4] 9:4,

# Decl. Exhibit Y Pg 31 of 36 Testimony of FORREST McSURDY on May 16, 2012

front - knows information [3] 12:9, Holloway 2:12 50:15, 50:21, 51:5, front [2] 9:16, 60:9 Honor [55] 13:13, 13:17, 29:15, 31:19 51:19, 53:13, 54:1, full 4:19 20:2, 20:17, 22:18, initial [2] 18:4, 26:1 55:19, 56:6, 65:16, future 5:5 69:23, 71:15, 72:20, 76:13, 77:3, 77:17, 78:9, 79:18, 23:14, 24:16, 29:19, 29:22, 30:3, 33:12, initially [2] 7:23, 8:23 initiate 7:12 innocent 52:6 G 33:25, 36:10, 36:12, inquire [2] 65:21, 70:22 79:22, 80:8, 80:11, 80:19, 81:9, 81:13, 40:23, 41:8, 42:11, Garber [146] 2:12, 2:12, 43:7, 45:5, 46:15, inquiring 53:23 instance 27:20 2:20, 3:6, 3:8, 13:17, 20:2, 23:14, 28:20, 47:6, 48:9, 48:21, 81:16, 82:18, 83:1, instant [2] 5:23, 6:7 49:2, 49:16, 50:2, 83:9, 83:16, 84:2, 29:21, 29:22, 30:13, intend 57:17 50:14, 51:24, 52:23, 53:11, 55:12, 56:25, 84:24, 86:23, 87:4, 32:6, 32:11, 32:13, intended [2] 55:21, 89:1, 89:11, 89:16, 33:9, 33:12, 33:18, 57:2, 57:16, 58:11, 57:16 33:25, 34:12, 36:5, 89:21 36:14, 36:17, 36:19, 59:13, 61:10, 61:17, intending 55:4 GMAC's 14:22 62:8, 62:11, 63:16, 65:17, 67:13, 68:23, 69:24, 72:1, 72:15, 72:18, 75:11, 75:19, 80:21, 84:10, 90:4, interested 96:18 goes [4] 10:19, 33:14, 38:3, 38:8, 39:23, interject 75:12 40:13, 40:14, 40:23, 41:8, 41:10, 41:11, 51:11, 91:5 internal 41:24 interpret 54:4 gone 46:5 41:15, 41:17, 42:5, 42:11, 43:4, 43:7, 43:24, 44:9, 44:23, gotten 82:14 interrupt 68:2 grew 6:18 interrupting 64:17 introduce [3] 50:3, 93:1, 94:5 gross [2] 29:24, 29:25 Honorable 1:19 44:25, 45:4, 45:8, Grounds 72:16 53:17, 63:5 46:15, 47:6, 48:8, 48:9, 49:2, 49:7, 49:9, 49:11, 50:2, 50:7, 50:9, 50:13, 51:9, growth [2] 6:11, 6:14 hook 51:20 investigation 17:4 Hooley 2:12 guess [8] 22:17, 40:19, Invoice [2] 78:7, 78:24 involved [4] 14:20, 49:21, 68:24, 73:24, 76:15, 76:17, 77:21 hope [2] 43:8, 56:25 hours 19:9 33:1, 48:15, 64:20 involvement 14:22 51:11, 52:21, 52:23, 53:6, 53:11, 53:23, guilty [2] 29:24, 29:25 housekeeping [2] 67:10, 68:2 iPhone 78:8 human 67:7 54:13, 54:24, 55:3, ironically 91:17 55:12, 55:14, 55:24, 56:2, 56:5, 56:8, hundred 67:5 Isn't [2] 49:12, 49:15 issue [8] 31:18, 41:10, handed [2] 64:9, 65:11 hundreds [2] 27:22, handing [3] 15:1, 58:5, 31:15 56:14, 56:18, 56:24, 42:8, 47:3, 47:9, 57:15, 57:16, 57:25, 79:18 47:14, 57:20, 68:21 58:3, 58:5, 58:7, handle [5] 8:21, 9:2, Ι item 13:14 9:5, 86:23, 87:3 58:12, 58:15, 59:11, 59:13, 59:22, 60:8, iClear 78:7 idea [5] 8:2, 61:11, items 76:8 handled [4] 8:3, 10:20, itself [4] 18:12, 21:8, 17:7, 47:15 60:15, 61:15, 62:8, 62:10, 62:15, 62:22, 68:18, 70:14, 73:3 ident 67:19 33:18, 35:20 handling [6] 8:10, 8:14, 9:8, 19:10, 25:13, 79:8 63:1, 63:3, 63:5, identification [5] hands 79:14 63:12, 64:1, 64:7, J happen [2] 90:22, 94:1 56:10, 63:9, 64:5, 64:11, 64:14, 64:16, January [3] 12:15, 46:1, 64:15, 65:12 65:8, 65:10, 66:3, happened [9] 20:6, 27:15, 61:2, 89:4, 90:18, 90:20, 90:25, 91:7, 94:2 81:8 identify [2] 65:13, 67:10, 67:12, 67:23, John [3] 2:4, 54:24, 67:12 68:1, 68:14, 68:17, 69:9, 70:1, 70:3, identifying 63:25 ignored [2] 92:2, 92:7 74:18 joined 6:16 happening 20:10 70:18, 71:4, 71:13, haven't [4] 41:12, 42:25, 70:1, 70:13 having [2] 4:13, 84:13 impeachment [2] 56:19, JR 2:8 71:25, 72:1, 72:7, Judge [15] 1:19, 19:21, 72:18, 73:9, 73:11, 74:13, 74:21, 74:25, 75:4, 75:7, 75:17, 57:3 33:10, 34:6, 38:2, imperative 48:14 39:21, 47:17, 53:25, 54:6, 54:11, 55:22, included 53:14 includes 42:9 Hawkins [13] 58:21, 59:5, 59:8, 59:9, 75:19, 75:23, 81:2, 56:4, 56:7, 60:12, 59:20, 59:23, 60:7, 60:19, 64:20, 64:23, 91:5, 92:11, 92:12 incompetence 51:4 81:4, 81:5, 81:7, increase [3] 6:22, 7:18, 68:13 84:16, 84:22, 87:15, judgment [5] 57:9, 67:9, 87:18, 89:23, 93:2, 7:22 67:24, 69:12, 69:23 93:3, 93:7, 94:9, 94:16 he's [8] 30:5, 40:5, Garber's [4] 42:1, 44:7, 42:21, 42:23, 49:19, increased 6:25 JUDIÇIAL 1:1 indemnification [10] 53:15, 53:20, 53:23, 55:6, 56:15, 57:7, 70:4, 71:7, 71:11, July [5] 10:18, 13:9, 54:15, 80:23, 84:11 49:21, 57:5 82:24, 85:7, 86:1 gave [2] 43:10, 43:11 hear 49:8 JURISDICTION 1:2 hearing [4] 1:13, 45:22, 70:16, 96:5 general [2] 1:2, 5:11 71:14 Generally 7:5 hearsay [4] 22:21, 23:3, 23:16, 23:23 indemnify [3] 51:5, gets 89:3 69:23, 70:4 given [10] 7:4, 17:25, 18:19, 18:21, 19:24, 47:7, 57:21, 90:21, indemnity 50:17 indemniva 53:15 keeping 86:15 Heather [2] 26:22, 88:2 KELLERHOUSE [3] 2:20, held 96:13 58:2, 62:24 indicate [5] 19:17, 93:17, 93:25 Hello 28:22 21:22, 80:11, 81:16, kept [3] 12:17, 27:24, helpful [2] 44:24, 68:5 Glen [3] 11:15, 11:17, 68:15 88:88 helps 38:2 11:18 Kerry 25:18 indicated 46:5 indicates 25:19 hereby 96:9 GMAC [63] 2:4, 14:9, knowledge [10] 5:22, Hi 4:18 14:14, 14:16, 14:17, 14:19, 15:1, 15:4, 8:7, 12:9, 12:10, 14:25, 31:23, 32:20, Indicating [3] 9:18, Hispanic 59:4 history [12] 9:10, 54:14, 64:3 16:25, 18:16, 21:3, 38:16, 83:9, 83:16 10:11, 10:19, 20:9, 25:3, 25:5, 25:9, indication [8] 16:24, 21:13, 22:1, 26:11, known 82:12 18:9, 20:13, 21:2, 21:3, 21:6, 21:7, 23:9 29:15, 32:25, 33:5, 33:11, 33:22, 34:9, 46:18, 46:19, 47:22, knows [2] 20:3, 39:9 26:19, 31:2, 32:16, individual [4] 8:4, 66:16, 85:22 12:3, 58:16, 59:3 holding 79:14 49:14, 49:19, 49:19,

Page: 101

Page: 102 L.L.P - overruled

39:14, 39:18

#### L L.L.P [2] 2:5, 2:12 labeled 43:20 lack [2] 47:4, 57:11 largely [4] 71:19, 72:11, 72:17, 73:12 later [2] 38:20, 62:6 latter 7:14 Laughter 60:4 law [16] 4:25, 5:1, 5:5, 29:24, 38:6, 47:7, 49:4, 51:12, 51:19, 58:18, 69:14, 72:24, 73:1, 73:5, 75:14, 82:15 lawsuit [5] 46:17, 46:18, 58:10, 58:22, 89:11 lawyer [3] 30:5, 34:19, 57:8 leading 23:20 leave [2] 71:6, 94:21 lender [2] 6:4, 7:25 lenders [2] 7:25, 8:1 lengthy 15:25 let's [5] 13:8, 52:5, 73:18, 74:6, 81:8 letter [6] 8:23, 22:11, 45:10, 56:12, 58:20, 82:24 letters [3] 18:3, 93:19, 93:23 limit 55:4 listing 56:10 lists 43:10 litany 40:15 literally [2] 27:22, 31:15 litigating 51:6 litigation [12] 5:17, 20:21, 24:21, 33:5, 33:22, 34:2, 47:12, 48:15, 51:9, 71:6, 80:17, 81:24 litigator [2] 18:24, 18:25 load [2] 6:22, 6:25 loan [9] 14:20, 14:20, 18:15, 20:1, 25:15, 26:11, 26:24, 26:24, 91:9 log 85:4 logged 84:6 logic 57:5 longer 12:23 looking [6] 36:3, 38:5, 54:15, 74:2, 74:16, 92:1 looks [5] 31:2, 66:10, 66:11, 74:7, 74:16 loss 69:14 Luen [3] 11:15, 11:17, 11:18 M Mack [30] 1:8, 1:8, 1:9, 2:12, 10:13, 14:20,

# 17:1, 17:5, 18:10, 34:2, 46:19, 47:12, 50:23, 69:11, 71:15, 76:19, 77:3, 79:23, 80:9, 80:12, 80:20,

```
81:10, 81:14, 81:17,
82:6, 82:19, 85:3,
85:6, 93:18, 94:3
Macks [4] 37:6, 65:16,
 81:25, 86:25
Madam [2] 54:15, 63:23
mail [22] 8:18, 8:18,
 8:20, 8:21, 8:22, 9:1, 9:4, 17:16, 17:21,
 17:24, 36:22, 37:3, 37:19, 38:18, 45:16, 65:2, 91:8, 93:9,
 93:10, 93:13, 93:14,
 93:22
mailed 42:4
mailing 35:25
mailroom 27:12
main 16:8
maintain 89:18
maintained [2] 89:16,
 89:20
major 7:25
majority 91:18
making 47:24
management [9] 8:24,
 9:6, 9:13, 10:11,
16:16, 60:24, 62:17,
 63:8, 64:18
managers 27:11
managing [2] 5:11, 18:23 narrowly 23:24
Manalich 1:19
manner 91:22
March 96:19
marked [6] 10:6, 13:14,
 43:12, 64:4, 64:9,
 64:11
Mary [2] 2:22, 70:19
material [2] 52:16,
 52:17
matter [11] 15:19, 22:7,
 31:11, 34:7, 34:25,
37:15, 47:23, 68:7, 73:1, 73:5, 74:2 maybe [5] 44:24, 45:20,
 47:17, 49:2, 77:12
McSurdy [23] 1:13, 3:4,
 4:9, 4:12, 4:21, 14:13,
 15:18, 16:22, 24:20,
 28:21, 40:5, 48:3,
 48:24, 57:25, 58:8,
64:18, 67:24, 69:10,
89:23, 90:8, 93:8,
 95:1, 95:3
McSurdy's [2] 48:22,
 54:4
means [3] 17:21, 25:25,
 45:16
meet [2] 75:17, 75:19 members 12:2
memorandum 38:6
memory [2] 42:20, 42:25
Mendieta 34:16
messed 46:19
method [2] 15:11, 15:15
Miami 77:24
middle [2] 25:18, 45:23
million 33:7
minute 54:11
minutes [2] 30:7, 61:16
Miriam 34:16
Miriam's [2] 34:17,
 34:18
miscalendered 51:15
                              notify 20:22
missing [3] 66:19,
                              notifying 82:25
 66:24, 67:8
```

```
mistake [5] 30:6, 30:24, November [3] 5:18,
31:4, 43:16, 91:12
misunderstood 81:20
mo 38:19
moment 5:19
money 21:17
month [6] 7:4, 7:6, 7:7,
 7:10, 7:11, 38:20
months [7] 12:12, 13:24,
 26:16, 26:23, 88:5,
88:16, 88:17
mortgage [7] 14:17,
 29:7, 29:13, 56:6,
66:11, 66:16, 85:14
         77:13
mostly
motion [9] 30:10, 38:13,
 39:2, 42:23, 46:25, 51:1, 51:22, 52:2, 56:17
moved 81:25
movie 60:3
MURPHY 2:22
              N
named 58:16
names [2] 11:24, 12:1
Naples [4] 1:18, 2:10, 2:14, 2:18
nature [2] 42:6, 46:24
necessarily 55:4
necessary [2] 19:10,
 53:7
needed [3] 18:2, 42:16,
 91:14
neglect [13] 30:1, 30:4,
 47:2, 47:3, 47:3, 47:4,
 47:8, 47:15, 48:2,
 51:10, 51:12, 51:14,
 51:14
negligence [2] 29:24,
 29:25
nine [3] 26:16, 88:4,
 88:15
Nodding [2] 35:14, 77:25
nor [2] 96:15, 96:17
norm 88:23
normally 48:5
North 2:6
Notary [2] 96:8, 96:23
notation 87:10
note [21] 29:6, 29:13, 29:17, 30:14, 30:17,
 30:20, 30:22, 30:25,
31:3, 33:20, 66:11,
 66:15, 66:16, 73:24, 74:1, 74:16, 75:8,
 85:11, 85:13, 85:19,
 85:21
notebook 29:1
notes [7] 72:19, 73:12,
 74:3, 74:6, 74:7, 88:8,
 96:12
nothing [4] 4:7, 18:17,
27:9, 92:25
notice [11] 6:11, 6:22, 6:24, 24:25, 26:24,
 34:1, 48:4, 55:20,
57:12, 57:22, 57:22
notification 22:6
notified [3] 16:25,
```

```
numbers [4] 44:3, 44:17, 74:15, 74:17
numerous [2] 93:19, 94:2
oath 4:14
object [4] 20:2, 46:23,
 49:17, 56:1
objected 34:4
objecting
              38:1
objection [35] 13:17,
 14:4, 23:13, 29:19,
 30:11, 33:8, 33:17, 33:21, 48:21, 49:8, 49:16, 53:5, 53:9,
 53:22, 54:24, 55:7,
55:9, 57:14, 57:24,
58:11, 62:10, 62:12,
 65:17, 65:20, 68:23,
69:24, 71:9, 72:15,
73:7, 73:8, 80:21,
 80:25, 84:10, 84:20,
 94:5
obtained 80:2
obviously [2] 45:2, 62:3
Occasionally 12:11
occupation 4:22
occurred [3] 26:20,
 51:18, 76:19
occurrence 12:8
occurs 19:5
October [9] 12:15,
 18:14, 27:4, 38:14, 39:3, 39:10, 88:7,
 90:12, 91:1
offer 57:4
offered 55:21
office [33] 2:17, 14:24,
 28:10, 29:4, 33:3,
 34:14, 35:22, 37:1,
37:5, 37:23, 42:1,
 45:11, 45:21, 49:13, 51:13, 51:20, 58:9,
 58:17, 58:18, 69:22,
 71:15, 72:12, 73:13, 76:23, 76:23, 77:24, 80:20, 81:10, 85:6,
 86:22, 87:7, 87:20,
 89:1
offices [4] 4:25, 5:2,
 5:5, 75:14
ones [2] 12:2, 51:15
ongoing 71:6
open [9] 8:3, 11:9,
 26:4, 27:24, 28:1,
28:4, 28:9, 28:13,
 28:13
opened [3] 7:3, 11:19,
 26:8
oranges 79:6
order [9] 10:22, 11:8,
 28:23, 38:4, 60:21,
 60:23, 62:17, 63:8,
 94:14
ordinarily 86:14 ordinary 24:13 original [3] 66:11,
 66:16, 85:13
outside [2] 22:2, 22:2
overrule 71:8
overruled [4] 30:11,
 65:20, 73:8, 84:20
```

37:15, 47:25

#### Testimony of FORREST McSURDY on May 16, 2012 Page: 103 Page: 103 Page: 103 Page: 103 Page: 103

39:24 pile 27:22 overwhelming Plaintiff [13] 1:6, 6:1, problem [3] 42:19, 6:2, 6:3, 6:7, 21:8, P 41:16, 42:14, 47:13, 53:24, 55:9, 56:3, 68:4 P.A [2] 4:25, 5:2 Plaintiff's [7] 29:1, P.L 2:8 40:17, 41:7, 41:18, 42:8, 44:4, 71:24 p.m [8] 1:16, 1:16, 4:4, 28:18, 62:7, 90:5, 93:5, 95:4 pack 88:20 plaintiffs [3] 5:23, 5:25, 8:14 pleading [7] 9:1, 17:15, package 39:4 17:24, 18:5, 27:13, 35:23, 42:21 pages [4] 10:1, 10:15, 11:23, 31:15 paid 33:7 pleadings [18] 8:18, papers [7] 8:14, 27:15, 18:3, 27:10, 43:24, 49:22, 49:23, 49:25, 41:24, 90:16, 91:16, 91:21, 92:7 50:3, 50:14, 50:21, 51:18, 52:4, 52:5, 52:6, 52:9, 52:15, 52:16, 65:3 please [13] 4:19, 7:21, paperwork 24:8 par 29:10 paragraph [2] 29:10, 57:10 8:17, 9:15, 9:20, paralegal [16] 2:20, 2:22, 9:2, 18:1, 18:1, 18:19, 18:21, 19:25, 15:22, 20:16, 25:4, 56:9, 61:11, 62:13, 20:14, 25:14, 65:5, 65:8, 90:8 90:21, 91:13, 93:17, 93:24, 93:25 point [11] 18:17, 19:25, 23:21, 31:20, 43:13, 48:6, 52:22, 53:3, 53:5, 77:13, 82:11 paralegals [3] 6:17, 27:12, 65:3 parameters 53:8 pointed [3] 23:17, 47:1, particular [25] 5:10, 90:1 policy [6] 17:10, 20:22, 8:7, 9:2, 9:5, 10:12, 17:8, 17:23, 19:2, 25:4, 26:2, 26:5, 21:16, 84:12, 84:25, 85:2 26:17, 26:20, 27:20, positions 5:14 Post 2:17 31:8, 34:14, 37:17, 37:22, 49:15, 67:24, 76:22, 84:3, 90:22, posted [3] 38:18, 38:20, 93:16 92:22, 93:18 Powers 60:2 practice [3] 12:21, particulars 46:24 parties [6] 52:6, 55:11, 13:10, 84:9 70:9, 70:12, 96:15, precise 81:3 precursor 55:8 96:16 party [4] 22:2, 89:7, prefer 59:10 prejudice 48:17 89:11, 89:21 preparation [2] 16:10, past [2] 20:8, 54:18 16:20 pay [2] 50:20, 50:24 payment 22:3 pendency 81:22 prepared [6] 21:23, 21:25, 24:10, 29:3, pending [3] 17:12, 22:6, 50:3, 87:20 present [3] 2:20, 61:23, 53:1 per [3] 7:5, 7:6, 25:15 61:24 percent 67:5 presently 11:10 preserved [3] 22:14, perhaps [3] 72:19, 72:23, 75:12 23:7, 24:12 presume 42:24 prevail 57:1 period [6] 8:19, 13:8, 13:9, 26:16, 80:23, prevailing [2] 89:7, 88:24 personal [3] 12:9, 89:11 previous [4] 64:18, 12:10, 31:23 67:16, 67:16, 71:5 previously [2] 33:21, personally [2] 16:15, 76:5 personnel 8:20 70:2 principal [2] 72:25, perspective 14:17 pertaining [2] 18:10, 73:1 principal's [2] 72:25, 24:8 73:3 pertains 6:6 printout 86:13 phonetic [4] 11:15, 25:18, 58:17, 65:5 prints 10:9 prior 67:21 physical [3] 35:10, 67:4, 82:10 probably [6] 7:25, 42:21, 44:9, 53:20, 74:17, 88:18 physically [3] 9:1, 27:18, 27:21 probative [7] 51:7, piece [2] 9:1, 17:24 52:12, 52:13, 52:15, pieces 8:21

52:19, 53:4, 56:16 82:25, 84:13 procedure [2] 17:14, 87:5 proceed 19:12 proceedings [3] 1:13, 96:11, 96:13 process [5] 8:13, 8:17, 44:15, 91:23, 93:24 processed [2] 46:11, 90:17 processing 90:16 produce [2] 53:25, 57:18 produced [8] 22:8, 40:5, 43:15, 55:11, 56:2, 56:5, 62:22, 62:24 production 39:14 proffer [7] 13:14, 22:19, 24:15, 50:7, 50:11, 50:14, 53:6 proffered 70:13 proffering 23:8 prongs 30:9 pronunciations 59:19 proper 37:8 properly [3] 91:8, 91:17, 91:18 provided [5] 21:2, 21:3, 21:7, 52:18, 53:16 public [3] 34:7, 96:8, 96:23 purposes [5] 67:11, 68:3, 68:10, 75:18, 75:20 Pursuant 87:5 pushed 88:19 Q quantify [2] 7:2, 80:23 questioning [3] 42:16, 50:10, 53:10 quickly 37:24

#### R

RALI [2] 1:5, 21:9 Ramiro 1:19 range 43:23 ranges 43:23 rapidly 45:5 rather 15:25 rather 15:25 re [2] 26:24, 43:18 reached [3] 19:17, 20:14, 74:15 really [3] 23:25, 41:12, 82:15 reason [8] 19:24, 26:10, 27:1, 36:25, 37:3, 38:22, 38:25, 68:16 reasonable 42:4 receipt [2] 10:25, 90:16 received [38] 10:18, 17:16, 17:21, 26:24, 28:24, 31:3, 35:22, 36:2, 36:20, 36:22, 37:1, 37:4, 37:23, 38:1, 38:9, 38:13, 38:16, 40:1, 40:16, 40:21, 41:19, 42:3, 42:17, 43:2, 43:2, 43:25, 44:22, 45:17, 56:8, 61:3, 66:17, 82:24, 85:6, 85:9,

85:13, 85:22, 91:1, 91:21 recent 25:10 recognize [13] 10:5, 10:8, 10:9, 10:10, 11:15, 11:17, 11:24, 16:3, 16:6, 16:9, 23:1, 34:15, 65:24 recognized 23:19 recollection [2] 75:1, 82:7 record [34] 4:20, 13:20, 14:2, 17:11, 17:13, 18:16, 22:7, 22:9, 22:13, 22:19, 22:20, 23:2, 23:6, 23:25, 24:1, 34:7, 48:10, 48:12, 48:13, 48:15, 53:7, 59:17, 63:25, 68:11, 68:16, 73:4, 82:17, 84:18, 84:19, 84:23, 85:4, 86:15, 91:12, 96:12 records [16] 5:20, 6:6, 13:10, 15:19, 16:23, 21:6, 21:22, 24:22, 31:15, 31:16, 31:25, 32:1, 35:4, 82:9, 82:19, 83:4 recover [4] 79:22, 80:9, 80:20, 81:13 recovery 82:6 Recross-examinat [3] 3:8, 93:6, 94:8 Redirect [3] 3:7, 90:3, 90:6 refer [8] 5:4, 31:17, 41:17, 59:19, 60:7, 77:19, 82:21, 86:7 reference 59:12 referral 10:17 referrals [3] 7:11, 7:12, 85:9 referred [6] 7:5, 14:14, 14:23, 68:20, 78:13, 78:17 referring [8] 5:7, 12:14, 12:15, 40:3, 59:1, 62:16, 68:22, 71:24 reflected 10:14 regard [4] 17:5, 18:7, 21:16, 24:8 regarding [8] 15:1, 21:12, 22:2, 45:1, 56:16, 60:24, 71:15, 90:13 regardless 57:9 regular [5] 12:18, 12:21, 13:10, 22:14, 23:7 regularly [5] 12:18, 22:14, 23:6, 24:10, 24:12 reinstated [4] 18:16, 25:15, 26:12, 27:13 reinstatement 26:25 reiterate 17:15 related [2] 16:18, 53:12 relates 78:22 relation 40:16 relative [3] 6:11, 96:14, 96:16 relevance [3] 29:20, 57:13, 69:25

# Decl. Exhibit Y Pg 34 of 36

Testimony of FORREST McSURDY on May 16, 2012 relevancy - summary

```
relevancy [3] 33:11,
 46:25, 48:22
relevant [5] 29:23,
 33:12, 47:14, 52:2,
 53:4
remind [3] 25:4, 58:23,
60:1
remove 76:8
renew 57:14 repeat 73:9
rephrase 28:3
reply 24:24
report 96:10
Reported [2] 1:20, 2:16
reporter [5] 1:21,
 61:10, 70:17, 96:8,
96:23
Reporter's [2] 3:9, 96:5
Reporting 2:16 represent [4] 5:23,
5:25, 12:4, 50:16
representation 6:7 representative 39:18
represented 8:14
representing [2] 7:23,
 7:24
request [3] 22:24, 39:14, 39:17
requested [3] 37:16,
83:19, 83:20
requests 42:24
required [7] 8:8, 9:9,
 18:6, 19:1, 20:25,
78:6, 78:9
reserve 24:4
reserved 72:3
respect [5] 12:6, 21:19,
 69:23, 82:19, 83:8
respond 37:12
responded 49:14
responsible [3] 65:2,
 92:13, 92:20
result 22:7
return [4] 82:18, 83:9,
 83:16, 83:18
reverse [2] 11:7, 56:22
review [22] 9:23, 16:22,
17:3, 18:8, 18:20, 20:5, 20:7, 20:12,
 21:1, 21:22, 24:20,
 80:10, 80:12, 81:9,
81:16, 81:17, 83:5,
90:22, 90:24, 91:13,
 91:15, 92:5
reviewed [13] 6:6,
 15:19, 16:10, 16:19,
 18:4, 18:22, 18:25,
31:17, 32:1, 37:18, 37:20, 39:1, 80:15 reviewing [6] 10:4,
25:8, 31:5, 31:14,
 31:25, 35:5
rewarding 51:3
right-hand 66:5
road 73:6
role
       5:10
room [13] 8:19, 17:16, 17:21, 36:22, 37:4, 37:19, 38:18, 45:16, 65:2, 91:8, 93:9,
 93:13, 93:22
routed [5] 91:8, 91:11,
91:17, 91:18, 94:15
rule [4] 22:21, 23:16,
23:23, 49:21
```

```
ruled [2] 48:20, 70:8
rules [2] 50:25, 51:19
ruling [4] 46:16, 46:21, 51:1, 53:13
running [2] 9:10, 10:22
```

#### Sabrina [4] 1:20, 2:16, 96:7, 96:22 sake 5:4 Salvatori 2:8 save [2] 53:20, 55:7 saved [7] 18:13, 22:11, 24:14, 27:3, 27:3, 57:19, 91:3 saying [3] 40:18, 41:5, 44:19 says [7] 29:6, 29:12, 46:19, 54:3, 54:4, 66:16, 75:13 scan [2] 8:23, 93:15 scanned [7] 17:22, 18:13, 18:13, 19:23, 37:19, 45:17, 46:9 scene 60:2 scheduling 62:5 scope 49:1 screen [2] 26:1, 92:1 secret 47:24 secretary 51:15 seeing 65:25 seek 50:11 seeking [3] 43:6, 63:2, 67:11 seem [3] 44:24, 47:11, 47:13 seems [2] 37:20, 57:4 send [3] 78:3, 82:5, 91:14 sending 37:8 sent [19] 7:24, 19:4, 22:11, 38:23, 39:5, 41:15, 41:21, 41:25, 42:18, 44:1, 45:18, 45:21, 58:20, 65:15, 82:12, 85:7, 85:8, 87:7, 93:23 separate [2] 68:15, 78:15 September [6] 35:3, 35:21, 36:25, 38:10, 81:9, 88:2 served [3] 30:15, 38:12, 48:6 service [6] 37:7, 37:8, 40:9, 40:9, 41:23, 44:2 Services 2:17 servicing 14:18 settle 70:5 several [8] 13:24, 15:5, 17:18, 25:12, 47:7, 77:2, 78:5, 79:19 sh 67:4 shall 4:6 shared 55:11 she's [3] 59:4, 64:24, 64:24 short-circuit 47:18 shorten [3] 44:25, 72:21, 72:23 shorthand 21:9 shortly 41:20 showed 92:1

shower 51:18

```
showing [2] 17:20, 61:1
shows [3] 25:11, 51:23,
 91:7
Shum [5] 31:9, 31:16,
45:10, 93:19, 93:23
sic [2] 53:15, 58:21
sign [2] 31:11, 34:13
signature [3] 34:15,
34:17, 34:18
signed [3] 33:19, 34:19,
89:7
significance 25:23
significant 7:22
similar 20:9
simply [4] 5:5, 52:19,
68:10, 92:7
single [2] 31:17, 42:20
sit 27:21
situation 51:17
six [4] 6:17, 26:16,
74:9, 88:15
Smith [46] 2:4, 25:7,
 26:22, 33:8, 33:10, 33:14, 33:24, 34:6, 36:3, 36:7, 36:9,
 30:5, 30:7, 30:3,
37:25, 39:21, 39:23,
40:4, 40:20, 41:3,
41:5, 41:22, 42:19,
43:13, 44:6, 44:19,
 46:23, 47:10, 47:17,
48:11, 48:19, 53:25,
54:11, 55:22, 56:1,
56:4, 56:7, 59:15,
 60:12, 68:12, 70:16, 72:2, 74:14, 74:19, 74:22, 75:1, 83:19, 88:2, 95:1
solemnly 4:5
somebody [6] 44:13,
 66:6, 88:17, 88:21,
 89:2, 89:2
someone 45:16
sometime 83:20
somewhere [3] 35:12,
 35:13, 94:1
sooner 88:13
sorry [13] 6:1, 6:20,
 15:10, 31:18, 45:20, 58:5, 65:25, 66:10, 68:1, 72:4, 82:23, 83:6, 89:25
sort 22:9
sought [3] 79:22, 80:8,
 81:13
South 2:13
Southwest 2:16
speak 41:25
Speaking 55:25
specific [3] 17:13,
47:11, 56:9
specifically [2] 82:16,
 93:11
speculation [2] 20:3,
 20:4
speed [2] 37:21, 46:3
speed's 5:4
spelling [5] 11:16,
 25:18, 58:17, 59:18,
 65:5
spirit 56:12
squeaky 89:3
staff [4] 6:19, 6:20,
8:20, 54:16
stamp [6] 17:20, 35:21,
```

```
58:25
stamped [2] 17:17, 17:17
stamps [2] 17:18, 93:12
standpoint 68:12
Stanley [2] 2:8, 2:22
Starting 10:16
starts 10:17
state [4] 4:19, 96:2,
96:9, 96:24
stated 15:18
stenographic 96:12
stenographically 96:10
Stern [64] 4:25, 5:2,
5:5, 22:8, 33:3, 33:4,
 33:23, 34:8, 37:5,
 37:12, 39:25, 40:17,
40:21, 42:1, 42:1,
 42:17, 43:22, 44:12,
 46:18, 47:13, 47:21,
 49:4, 49:13, 50:15, 50:19, 50:23, 51:2,
 51:3, 51:12, 53:14,
54:1, 54:25, 66:5,
66:6, 69:10, 69:14,
69:22, 71:19, 72:12,
 72:20, 73:13, 73:22, 73:25, 74:7, 74:9, 74:11, 75:9, 75:13,
 75:15, 75:24, 76:2, 76:8, 76:12, 76:12,
 76:23, 76:24, 80:9,
 81:14, 84:1, 86:1,
 86:11, 86:23, 89:21,
 91:21
Stern's [6] 51:19,
71:15, 73:22, 74:3,
 80:20, 85:5
sti 33:15
stipulate [3] 40:18,
 43:20, 75:12
stipulating 41:16
stipulation [4] 40:14,
41:6, 42:8, 43:6
stopped 19:22
storage [3] 28:13, 80:2,
 80:3
stored 28:5
Strada 2:9
streamline [2] 40:12,
 44:10
streamlining 40:24
Street 2:13
Sub [2] 23:11, 23:12
subject [2] 34:2, 55:6 submitted 32:2
subpoena [2] 82:5, 82:13
subpoenas 82:14
Subsection [2] 22:20,
 23:17
substance 49:25
substantial 75:24
substantive [2] 23:10,
 52:11
substantively 24:16
suddenly [2] 88:9, 88:11
sued 32:25
sufficient 33:15
sugg 43:14
suggest [3] 37:7, 43:1,
 61:17
suit [5] 33:1, .37:6,
 49:13, 49:14, 53:13
Suite 2:13
summarize 42:6
summary 37:23
```

Page: 104

35:25, 43:12, 58:23,

### Decl. Exhibit Y Pg 35 of 36 Testimony of FORREST McSURDY on May 16, 2012

Page: 105 summer - wrote

summer 8 . 9 support 70:14 supposed [6] 12:11, 17:25, 18:4, 27:16, 62:1, 76:18 surmise 19:24 surprise [2] 55:20, 66:18 surprised 83:14 surprising 66:24 suspect 88:18 sustained [6] 33:17, 48:21, 53:5, 57:24, 58:13, 80:25 sustaining 53:9 swear 4:5 switch 61:5 sworn 4:13 system [43] 8:24, 9:6, 9:11, 9:12, 9:14, 10:9, 11:9, 11:13, 15:7, 16:15, 16:16, 17:22, 18:14, 19:4, 19:6, 19:23, 22:11, 25:25, 27:2, 27:3, 27:7, 27:10, 27:16, 32:15, 35:9, 45:17, 46:6, 46:6, 46:9, 76:5, 77:16, 78:2, 78:10, 78:13, 78:17, 78:19, 78:23, 89:16, 90:15, 90:23, 91:4, 91:23, 93:11 systems [3] 77:2, 78:5, 78:23

tab [30] 9:20, 9:24, 10:6, 13:14, 15:22, 16:4, 17:19, 25:5, 25:6, 25:7, 25:11, 28:25, 32:6, 32:10, 32:14, 32:17, 35:12, 35:13, 36:8, 36:10, 45:9, 60:12, 71:25, 73:12, 73:19, 85:23, 87:12, 87:19, 87:24, 91:5 tabs [5] 41:7, 41:18, 43:5, 43:14, 44:4 taken [4] 1:15, 1:16, 1:17, 72:25 Tamiami 1:17 tangential [2] 52:1, 57:13 taught 93:13 technically [5] 13:3, 23:3, 28:1, 57:3, 89:13 tracking 9:10 telephone [9] 15:6, 15:13, 77:7, 77:14, 84:1, 84:8, 84:18, 84:23, 85:4 telling [3] 18:16, 27:1, 59:4 ten [2] 61:16, 88:5 term 78:9 terms [3] 10:22, 18:3, 61:21 testified [4] 4:14, 48:3, 48:23, 90:12 testify [4] 48:24, 49:18, 49:24, 51:21 testimony [15] 1:13, 4:6, 13:23, 16:10,

16:20, 19:16, 23:5, 41:19, 43:6, 48:13, 57:4, 65:18, 77:6, 78:21, 78:22 Thank [15] 4:10, 6:5, 11:4, 20:16, 20:17, 32:11, 45:6, 61:9, 65:7, 89:25, 94:16, 94:23, 94:25, 95:1, 95:2 themselves [2] 41:25, 52:4 Theoretically 76:21 theory 52:2 there's [12] 20:13, 23:25, 25:17, 26:21, 26:21, 27:9, 34:16, 42:7, 42:15, 47:11, 71:5, 74:23 therefore [3] 34:3, 48:14, 57:21 THEREUPON 4:11 they're [12] 38:1, 38:3, 38:4, 43:15, 51:5, 52:8, 52:11, 52:12, 52:13, 52:18, 52:19, 75:9 they've 55:10 thing [5] 21:14, 26:7, 43:19, 45:13, 57:18 third [5] 6:16, 10:16, 26:21, 88:1, 89:21 third-party [2] 50:18, 52:9 tho 43:22 though [2] 31:1, 33:20 thousand [2] 8:12, 79:19 thousands [3] 79:20, 79:21, 88:14 timely [2] 37:13, 38:23 today [5] 32:2, 32:21, 49:1, 61:18, 87:15 tonight 62:6 tool 57:17 top [8] 7:25, 8:1, 26:3, 26:18, 26:22, 66:4, 66:7, 88:1 touched [3] 9:9, 21:14, 70:1 track [21] 15:8, 15:11, 19:4, 19:6, 28:23, 71:20, 76:8, 76:18, 76:24, 77:15, 77:16, 77:18, 78:13, 79:3, 84:1, 84:8, 85:25, 86:5, 86:11, 86:17, 89:15 tracker [2] 9:12, 38:17 Trail 1:17 transcript [2] 1:13, 96:11 transmission [2] 22:10, 85:6 transmittal 66:10 transmitted [2] 12:10, 21:20 treated 91:22 tried [3] 20:9, 27:11, 88:14 trigger 88:22 true [7] 33:1, 49:12, 49:15, 70:10, 83:25, 87:2, 96:11

Trust [2] 1:4, 21:9

trusted 93:9 TRUSTEE 1:4 truth [3] 4:7, 4:7, 4:8 turn [6] 9:15, 9:20, 15:22, 18:2, 74:6, 90:8 turned 18:23 Turning 45:9 TV 83:6 TWENTIETH 1:1 Twenty-six 36:9 Twenty-two [5] 25:8, 32:9, 87:13, 87:14, 87:15 type 52:25

U Uh-huh [10] 9:25, 10:2, 10:4, 14:5, 16:2, 29:11, 36:15, 46:2, 69:4, 94:17 ultimately 12:13 understand [6] 5:6, 11:14, 28:7, 33:11, 82:5, 90:2 understanding [5] 71:4,. 86:22, 87:1, 90:15, 92:5 understood 28:4 unfair 56:9 Unfortunately 26:14 unlikely 68:6 unproven 51:8 updated 76:18 upload 73:21 uploaded [2] 85:25, 86:11 upon [2] 4:14, 70:2

## v

usually [2] 85:9, 85:16

UPS 85:17

upwards 7:9

usual 15:15

V-E-G-I-N-A 59:14 VA-heena 59:4 vacate [5] 51:1, 51:22, 52:3, 56:17, 81:25 vacated 57:9 Vagina 58:20 vague [2] 58:11, 80:22 value [8] 51:7, 52:12, 52:13, 52:15, 52:19, 52:20, 53:4, 56:16 Vegina [5] 58:21, 59:3, 59:4, 59:5, 91:5 Vendorscape 79:3 via [2] 12:10, 19:4 view 19:16 vigilantly 23:24 violates 49:20 voluntarily 30:7 voluntary [4] 87:7, 88:3, 88:9, 89:6

wait 23:14 waiting 27:22 wanted [3] 28:8, 53:8, wants [2] 39:24, 54:12 warehouse 82:11 watched 83:6

ways [3] 15:3, 15:5, 56:24 we'll [5] 21:9, 55:1, 59:9, 59:19, 60:7 we're [17] 23:8, 29:23, 37:25, 37:25, 39:25, 40:8, 47:24, 47:24, 48:25, 49:1, 61:11, 63:25, 67:7, 67:25, 71:24, 75:4, 84:13 we've [4] 37:6, 64:11, 74:14, 75:2 Wednesday 1:15 weeks 77:21 weren't 47:25 what's [5] 22:24, 22:24, 36:11, 58:25, 59:7 whatever [5] 44:14, 61:22, 78:10, 94:10, 94:12 whatsoever 16:24 wheel 89:3 whenever 27:12 whereas 38:4 Whereupon [4] 14:9, 64:4, 70:15, 95:3 whether [22] 14:19, 19:12, 20:22, 21:16, 26:3, 30:5, 42:8, 42:15, 42:15, 51:9, 57:9, 61:23, 70:23, 70:25, 71:10, 76:7, 76:11, 83:9, 83:16, 85:5, 86:6, 88:25 whichever 17:25 whole 4:7 whom 66:22 willing 40:18 win 51:22 winding 13:5 wish 68:7 withdraw [2] 69:16, 69:20 withdrawn [3] 69:11, 69:15, 69:19 within [7] 37:2, 38:14, 42:4, 43:5, 46:20, 52:13, 56:12 witness [48] 4:13, 7:15, 10:24, 11:3, 15:13, 15:15, 19:19, 19:21, 20:7, 20:15, 25:8, 32:9, 33:13, 33:22, 36:6, 36:15, 39:22, 41:19, 42:16, 48:13, 49:18, 49:19, 49:24, 54:21, 55:5, 56:19, 56:20, 59:8, 61:14, 61:15, 62:3, 62:4, 63:4, 64:2, 64:22, 64:24, 65:22, 65:24, 68:8, 70:7, 70:25, 72:4, 90:2, 94:6, 94:17, 94:19, 94:25, 95:2 Wood 2:8 works 58:17 wouldn't [5] 37:4, 56:21, 68:22, 83:14, 85:15 writing 61:18 written [3] 17:11, 17:13, 75:13

wrote [3] 56:7, 66:6,

73:17

12-12020-mg Doc 8531-41 Filed 04/27/15 Entered 04/27/15 16:52:56 Decl. Exhibit Y Pg 36 of 36

Testimony of FORREST McSURDY on May 16, 2012 Smith T

			Journ 70000
Y		•	
yeah [10] 12:11, 45:24,			
46:23, 63:5, 63:14, 74:22, 84:4, 85:1,			
87:16, 88:12			1
yet [4] 55:17, 71:22,			
88:19, 92:15			
vou'd 80:14			
you'll [4] 26:18, 64:2,			
93:12, 93:12			
yourself [2] 32:25,			
63:24			·
	}		
	•		
	1		
	}		
	`		
		•	
			·
		,	
1		I	L

Page: 106

yeah - yourself